

DEPT : SECRETARIAL  
REF No. SEC/ST EX.STT/ 25 /2016-17

July 11, 2016

National Stock Exchange of India Ltd.,  
Exchange Plaza, 5<sup>th</sup> Floor,  
Plot No.C/1, G Block,  
Bandra-Kurla Complex, Bandra (E),  
Mumbai – 400 051.

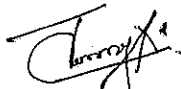
BSE Ltd.  
First Floor, New Trading Wing,  
Rotunda Building, P J Towers,  
Dalal Street, Fort,  
Mumbai – 400 001.

Dear Sirs,

**Sub: Statement of Grievance Redressal Mechanism (Regulation 13(3) of Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations 2015.**

Pursuant to Regulation 13(3) of Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations 2015, please find enclosed the statement of investor complaints submitted by M/s. BTS Consultancy Services P Ltd., Chennai, our Share Transfer Agents, for the 1<sup>st</sup> quarter ended on 30<sup>th</sup> June, 2016 duly countersigned by the Company Secretary.

Yours faithfully,



(JIMMY MATHEW)  
COMPANY SECRETARY

Encl: a.a.



# BTS Consultancy Services Pvt. Ltd.

SIB/CONS/ICSR/66  
Date: 01-07-2016

Company Secretary  
The South Indian Bank Limited  
Secretarial Department  
Head Office: SIB House,  
Mission Quarters, T B Road,  
Thrissur - 680001

Dear Sir,

Sub: Consolidated report on Investor complaint's status report for the period from 01-04-2016 to 30-06-2016

Status of Shareholder Complaints 01-04-2016 - 30-06-2016				
Sl. No.	Items	No. of complaints		
		Pending/Received	Redressed	Pending
1	Non-receipt of Refund Order / Allotment credit	2	2	0
2	Non-receipt of Dividend Warrant	44	44	0
3	Request for issue of duplicate / Replacement of share certificate	12	12	0
4	Complaint received from BSE/NSE/SEBI/ROC	0	0	0
5	Other miscellaneous complaints (Including non-receipt of share certificate)	8	8	0
6	Non-receipt of share certificate after transfer	0	0	0
Total		66	66	0

Thanking you,

Yours faithfully,  
For BTS Consultancy Services Pvt. Ltd

  
S. SANKAR  
MANAGER

For THE SOUTH INDIAN BANK LTD.

  
(JIMMY MATHEW)  
COMPANY SECRETARY

Regd. Office: M S Complex, 1<sup>st</sup> Floor, Plot No.8, Sastrl Nagar, Near RTO / 200 Feet Road, Kolathur, Chennai-600099

Phone: 044 - 2556 5121, Fax No:044 - 2556 5131, email: [helpdesk@btsindia.co.in](mailto:helpdesk@btsindia.co.in)