

DEPT : SECRETARIAL
REF No. SEC/ST EX.STT/157/2019-20

January 3, 2020

National Stock Exchange of India Ltd.,
Exchange Plaza, 5th Floor,
Plot No.C/1, G Block,
Bandra-Kurla Complex, Bandra (E),
Mumbai – 400 051.
SCRIP CODE: SOUTHBANK

BSE Ltd.
First Floor, New Trading Wing,
Rotunda Building, P J Towers,
Dalal Street, Fort,
Mumbai – 400 001.
SCRIP CODE: 532218

Dear Sirs,

Sub: Statement of Grievance Redressal Mechanism (Regulation 13(3) of Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations 2015

Pursuant to Regulation 13(3) of Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations 2015, please find enclosed the statement of investor complaints submitted by M/s. BTS Consultancy Services P Ltd., Chennai, our Share Transfer Agents, for the quarter ended on 31st December 2019 duly countersigned by the Company Secretary.

Yours faithfully,



(JIMMY MATHEW)
COMPANY SECRETARY

Encl: a.a.



BTS Consultancy Services Pvt. Ltd.

Ref: BTS/SIB/FQ3/2019-20/ICSR/105
Date: 02.01.2020

Company Secretary
The South Indian Bank Ltd
Secretarial Department
Head Office: SIB House,
Mission Quarters, T B Road,
Thrissur - 680001

Dear Sir,

Sub: Quarterly report - Investor Complaints' Status Report (ICSR) for the period from 01.10.2019 to 31.12.2019


Status of Shareholder Complaints - 01.10.2019 to 31.12.2019					
Sl. No.	Items	No. of complaints			
		Pending at the beginning	Received during the period	Redressed during the period	Pending at the end
1	Non-receipt of Refund Order / Allotment credit	0	0	0	0
2	Non-receipt of Dividend Warrants	0	23	23	0
3	Request for issue of duplicate / Replacement of share certificates	0	39	39	0
4	Complaint received from BSE/NSE/SEBI/ROC/NCLT	0	1	1	0
5	Other miscellaneous complaints (Including non-receipt of share certificate)	1	6	6	1
6	Non-receipt of share certificate after transfer	0	0	0	0
	Total	1	69	69	1

Thanking you,

Yours faithfully,
For BTS Consultancy Services Pvt. Ltd


S. SANKAR
MANAGER

For THE SOUTH INDIAN BANK LTD.


(JIMMY MATHEW)
COMPANY SECRETARY