

DEPT : SECRETARIAL  
REF. No. : SEC/ST.EX.STT/06 /2022-23

April 11, 2022

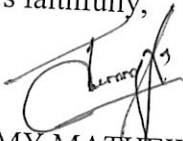
National Stock Exchange of India Ltd., Exchange Plaza, 5th Floor, Plot No.C/1, G Block, Bandra-Kurla Complex, Bandra (E), Mumbai – 400 051. SCRIP CODE: SOUTHBANK	BSE Ltd. Department of Corporate Services (Listing), First Floor, New Trading Wing, Rotunda Building, P J Towers, Dalal Street, Fort, Mumbai – 400 001. SCRIP CODE: 532218
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Dear Sirs,

**Sub: Statement of Grievance Redressal Mechanism (Regulation 13(3) of Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations 2015**

Pursuant to Regulation 13(3) of Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations 2015, please find enclosed the statement of investor complaints submitted by M/s. BTS Consultancy Services P Ltd., Chennai, our Share Transfer Agents, for the quarter ended on 31<sup>st</sup> March, 2022 duly countersigned by the Company Secretary.

Yours faithfully,



(JIMMY MATHEW)  
COMPANY SECRETARY

Encl: a.a.



# BTS Consultancy Services Pvt. Ltd.

Ref: BTS/SIB/FQ4/2021-22/ICSR/QCC13(3)/135  
Date: 08.04.2022

Company Secretary  
The South Indian Bank Ltd, Secl Dept.  
Head Office: SIB House,  
Mission Quarters, T B Road,  
Thrissur - 680001

Dear Sir,  
Sub: Quarterly report - Investor Complaints' Status Report (ICSR) for the period from  
01.01.2022 to 31.03.2022

Status of Shareholder Complaints - 01.01.2022 to 31.03.2022					
Sl. No.	Items	No. of complaints			
		Pending at the beginning	Received during the period	Redressed during the period	Pending at the end
1	Non-receipt of Refund Order /Allotment credit	0	0	0	0
2	Non-receipt of Dividend Warrant	0	22	22	0
3	Request for issue of duplicate / Replacement of share certificate	0	13	13	0
4	Complaint received from BSE/NSE/SEBI/ROC/NCLT	0	0	0	0
5	Other miscellaneous complaints (Including non-receipt of share certificate)	1	4	4	1
6	Non-receipt of share certificate after transfer	0	0	0	0
	Total	1	39	39	1

Thanking you,

Yours faithfully,  
For BTS Consultancy Services Pvt. Ltd

S.SANKAR  
General Manager - DP Operations

For THE SOUTH INDIAN BANK LTD.  
(JIMMY MATHEW)  
COMPANY SECRETARY

BTS Consultancy Services Pvt. Ltd.  
Share Transfer Agent

Regd. Office: M S Complex, 1<sup>st</sup> Floor, Plot No.8, Sastri Nagar, Near 200 Feet Road / RTO North, Kolathur, Chennai-600099  
Phone: 044-25565121, 43042875 email: [btschennai@gmail.com](mailto:btschennai@gmail.com), [helpdesk@btsindia.co.in](mailto:helpdesk@btsindia.co.in)  
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