

DEPT : SECRETARIAL  
REF No. SEC/ST EX.STT/ 57/2017-18

October 05, 2017

National Stock Exchange of India Ltd.,  
Exchange Plaza, 5<sup>th</sup> Floor,  
Plot No.C/1, G Block,  
Bandra-Kurla Complex, Bandra (E),  
**Mumbai – 400 051.**

BSE Ltd.  
First Floor, New Trading Wing,  
Rotunda Building, P J Towers,  
Dalal Street, Fort,  
**Mumbai – 400 001.**

Dear Sirs,

**Sub: Statement of Grievance Redressal Mechanism (Regulation 13(3) of Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations 2015**

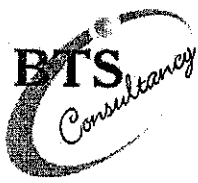
Pursuant to Regulation 13(3) of Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations 2015, please find enclosed the statement of investor complaints submitted by M/s. BTS Consultancy Services P Ltd., Chennai, our Share Transfer Agents, for the 2<sup>nd</sup> quarter ended on 30<sup>th</sup> September, 2017 duly countersigned by the Company Secretary.

Yours faithfully,



(JIMMY MATHEW)  
COMPANY SECRETARY

Encl: a.a.



# BTS Consultancy Services Pvt. Ltd.

BTS/SIB/QTR-2/2017-18/ICSR/80  
Date: 05.10.2017

Company Secretary  
The South Indian Bank Limited  
Secretarial Department  
Head Office: SIB House,  
Mission Quarters, T B Road,  
Thrissur - 680001

Dear Sir,

Sub: Quarterly report on Investor Complaint's Status Report (ICSR) for the period from 01.07.2017 to 30.09.2017

Status of Shareholder Complaints - 01.07.2017 to 30.09.2017				
Sl. No.	Items	No. of complaints		
		Pending/Received	Redressed	Pending
1	Non-receipt of Refund Order / Allotment credit	1	1	0
2	Non-receipt of Dividend Warrant	19	19	0
3	Request for issue of duplicate / Replacement of share certificate	33	33	0
4	Complaint received from BSE/NSE/SEBI/ROC	10	10	0
5	Other miscellaneous complaints (Including non-receipt of share certificate)	6	6	0
6	Non-receipt of share certificate after transfer	0	0	0
Total		69	69	0

Thanking you,

Yours faithfully,  
For BTS Consultancy Services Pvt. Ltd

  
S. SANKAR  
MANAGER

For THE SOUTH INDIAN BANK LTD.

  
(JIMMY MATHEW)  
COMPANY SECRETARY