DEPT   : SECRETARIAL
REF. No. : SEC/ST.EX.STT/ 50 /2022-23   July 07, 2022

National Stock Exchange of India Ltd.,	BSE Ltd.
Exchange Plaza, 5th Floor,	Department of Corporate Services (Listing),
Plot No.C/1, G Block,	First Floor, New Trading Wing,
Bandra-Kurla Complex, Bandra (E),	Rotunda Building, P J Towers,
Mumbai – 400 051.	Dalal Street, Fort,Mumbai – 400 001.
SCRIP CODE: SOUTHBANK	SCRIP CODE: 532218

Dear Sirs,

Sub: <u>Statement of Grievance Redressal Mechanism (Regulation 13(3) of Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations 2015</u>

Pursuant to Regulation 13(3) of Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations 2015, please find enclosed the statement of investor complaints submitted by M/s. BTS Consultancy Services P Ltd., Chennai, our Share Transfer Agents, for the quarter ended on 30th June, 2022 duly countersigned by the Company Secretary.

Yours faithfully,

(JIMMY MATHEW)
COMPANY SECRETARY

Encl: a.a.

The South Indian Bank Ltd., Regd. Office: Thrissur, Kerala
Head Office: S.I.B. House, T.B. Road, P.B. No: 28, Thrissur - 680 001, Kerala. (Tel) 0487-2420 020, (Fax) 91 487-244 2021.
e-mail: sibcorporate@sib.co.in, CIN: L65191KL1929PLC001017, Toll Free (India) 1800-102-9408, 1800-425-1809 (BSNL)
www.southindianbank.com

BTS Consultancy Services Pvt. Ltd.

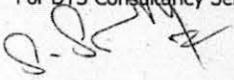Ref: BTS/SIB/FQ1-4/2022-23/ICSR/140
Date: 06.07.2022

Company Secretary
The South Indian Bank Ltd, Secl Dept.
Secretarial Department
Head Office: SIB House,
Mission Quarters, T B Road,
Thrissur – 680001

Dear Sir,
Sub: Consolidated report on Investor complaint's status report

Sl. No.	Items	No. of complaints			
		Pending at the beginning	Received during the period	Redressed during the period	Pending at the end
	Status of Shareholder Complaints - 01.04.2022 to 30.06.2022				
1	Non-receipt of Refund Order /Allotment credit	0	0	0	0
2	Non-receipt of Dividend Warrant	0	11	11	0
3	Request for issue of duplicate / Replacement of share certificate	0	18	18	0
4	Complaint received from BSE/NSE/SEBI/ROC/NCLT	0	0	0	0
5	Other miscellaneous complaints (Including non-receipt of share certificate)	1	2	2	1
6	Non-receipt of share certificate after transfer	0	0	0	0
	Total	1	31	31	1

Thanking you,

Yours faithfully,
For BTS Consultancy Services Pvt. Ltd

S.SANKAR
General Manager – DP Operations

For THE SOUTH INDIAN BANK LTD.

(JIMMY MATHEW)
COMPANY SECRETARY