

DEPT : SECRETARIAL
REF No. SEC/ST EX.STT/ 93 /2017-18

January 04, 2018

National Stock Exchange of India Ltd.,
Exchange Plaza, 5th Floor,
Plot No.C/1, G Block,
Bandra-Kurla Complex, Bandra (E),
Mumbai – 400 051.

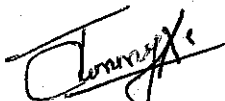
BSE Ltd.
First Floor, New Trading Wing,
Rotunda Building, P J Towers,
Dalal Street, Fort,
Mumbai – 400 001.

Dear Sirs,

Sub: Statement of Grievance Redressal Mechanism (Regulation 13(3) of Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations 2015

Pursuant to Regulation 13(3) of Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations 2015, please find enclosed the statement of investor complaints submitted by M/s. BTS Consultancy Services P Ltd., Chennai, our Share Transfer Agents, for the 3rd quarter ended on 31st December, 2017 duly countersigned by the Company Secretary.

Yours faithfully,



(JIMMY MATHEW)
COMPANY SECRETARY

Encl: a.a.



BTS Consultancy Services Pvt. Ltd.

BTS/SIB/QTR-3/2017-18/ICSR/83
Date: 03.01.2018

Company Secretary
The South Indian Bank Limited
Secretarial Department
Head Office: SIB House,
Mission Quarters, T B Road,
Thrissur - 680001

Dear Sir,

Sub: Quarterly report on Investor Complaint's Status Report (ICSR) for the period from 01.10.2017 to 31.12.2017

Status of Shareholder Complaints - 01.10.2017 to 31.12.2017				
Sl. No.	Items	No. of complaints		
		Pending/Received	Redressed	Pending
1	Non-receipt of Refund Order / Allotment credit	0	0	0
2	Non-receipt of Dividend Warrant	14	14	0
3	Request for issue of duplicate / Replacement of share certificate	40	40	0
4	Complaint received from BSE/NSE/SEBI/ROC/NCLT	3	2	1
5	Other miscellaneous complaints (Including non-receipt of share certificate)	10	10	0
6	Non-receipt of share certificate after transfer	0	0	0
Total		67	66	1

Thanking you,

Yours faithfully,
For BTS Consultancy Services Pvt. Ltd

S. SANKAR
MANAGER

For THE SOUTH INDIAN BANK LTD

(JIMMY MATHEW)
COMPANY SECRETARY