

DEPT : SECRETARIAL  
REF. No. : SEC/ST.EX.STT/2020-21

June 6, 2020

National Stock Exchange of India Ltd.,  
Exchange Plaza, 5<sup>th</sup> Floor,  
Plot No.C/1, G Block,  
Bandra-Kurla Complex, Bandra (E),  
Mumbai – 400 051.  
SCRIP CODE: SOUTHBANK

BSE Ltd.  
Corporate Relationship Department,  
First Floor, New Trading Wing,  
Rotunda Building, P J Towers,  
Dalal Street, Fort,  
Mumbai – 400 001.  
SCRIP CODE: 532218

Dear Sirs,

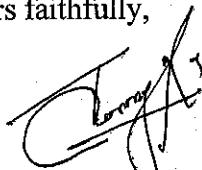
**Sub: Intimation under Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements), Regulations, 2015**

Pursuant to Regulation 30 and other applicable provisions, if any, of the SEBI (Listing Obligations and Disclosure Requirements), Regulations, 2015, please find enclosed copy of our press communiqué.

We request you to take on record and the same be treated as compliance under the applicable clauses(s) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015.

The aforesaid information is also being hosted on the website of the Bank [www.southindianbank.com](http://www.southindianbank.com).

Yours faithfully,



(JIMMY MATHEW)  
COMPANY SECRETARY

Encl: as above

**Press Release**

**6<sup>th</sup> June 2020**

**South Indian Bank wins Infosys Finacle Client Innovation Awards**

South Indian Bank has been declared winner in 2 major titles of Infosys Finacle Client Innovation Awards, 2020. In its sixth edition, with over 300 nominations across eight categories, the Infosys Innovation Awards celebrates exemplary digital innovations in Banking products, customer service and process designs, by Financial Institutions globally. After a rigorous evaluation process where the innovation-factor, benefits and complexity quotient of the nominated products were assessed, South Indian Bank's SIBerMart has emerged as winner in the "Ecosystem led Innovation" category which honours innovations by banking institutions that strive to deepen their involvement with customers by becoming an inseparable part of their daily digital lives.

With the new retail account opening model, (DIYA-Do it yourself using Aadhaar), on-boarding is simplified for new-to-Bank customers across all channels. These initiatives of optimizing the customer experience using robotic process automation have also enabled South Indian Bank to be the winner of the "Customer Journey Reimagination" title, which recognizes organisations that have focussed on personalising and simplifying customer journeys, ensuring value-addition and optimisation at all customer touch points. Similar products have been

created in areas such as loan opening, disbursal and student fee collection, so as to cater to all sections of the society

These awards are recognition for SIB's digital journey of becoming a Retail Banking Power House.

**For The South Indian Bank Ltd.**



**( Thomas Joseph K )  
Executive Vice President (Operations)**