SOUTH INDIAN Bank

SIB MOBILE SERVICE SMS

To, Branch_____ Code_____ Date_____

I wish to register for SIB's Mobile Service ("SMS"), the Push Alert & Pull Request Banking Service of The South Indian Bank Ltd.

Title		Name																				

Mobile Number

Enter Country Code (91 for India).

Enter Actual mobile number
For GSM mobile, (e.g. **9847012345**), For CDMA, (**Reliance**) numbers, you may prefix your STD code without leading zeroes- e.g. For a Reliance Ernakulam subscriber with STD code 0484, enter **484311111**)

Date of Birth						Resident (Y / N)		Occupation											Staff (Y/N)	

Address Line 1
Address Line 2
Address Line 3
City — Pin / Zip
State — e-mail id
Country

The Alert Conditions (Events) you can set for receiving automatic Push Alerts. (Alerts 1-6 are applicable only for SB/CA/CC/OD accounts)

Alert-1	Account balance falls below your preferred minimum	**Alert-2**	Account balance goes above your preferred maximum	**Alert-3**	Credit transaction equal to or above your preferred amount
Alert-4	Debit transaction equal to or above your preferred amount	**Alert-5**	Credit transaction exactly equal to your preferred amount.	**Alert-6**	Debit transaction exactly equal to your preferred amount
Alert-7	Prior Notification of your Term deposit maturing.	**Alert-8**	Prior Notification of your Loan repayment (installment) due	**Alert-9**	Notification of new cheque book issued in your account

Enter your SB/CA/CC/OD accounts. If you want to receive any of the automatic **Push Alerts1, 2, 3, 4, 5, 6,** enter your preference amount in the respective Alert column below. For choosing **Alert-9** enter a √ in the last column.

Sl.No	Enter your main account first (Leave the precondition Alert amount/s blank, if you only want Pull Requests in the accounts)	Alert –1 Min Bal < (Amount)	Alert-2 Max Bal > (Amount)	Alert-3 Cr Tran > = (Amount)	Alert –4 Dr Tran > = (Amount)	Alert-5 Cr Amt = (Amount)	Alert-6 Dr Amt = (Amount)	Alert 9 √
1								
2								
3								

Sl.No (1,2,3) above can be used instead of entering full account numbers, while sending **Pull Requests** such as A/c Bal & Last 5 trans.

Enter **Deposit Accounts** – For Receiving Maturity Notification (**Alert-7**)				Enter **Loan** Accounts-For receiving Repayment Notification (**Alert-8**)			
1		5		1		5	
2		6		2		6	
3		7		3		7	
4		8		4		8	

Don't Send me Alerts between*	Indian Standard Time & 24 hour format. (e.g. 19:30-06.30)	From (hh:mm)	To (hh:mm)

* The final delivery to your mobile depends on the mobile service providers, and hence delays, non-receipt, and untimely receipts are possible. You will not receive any alerts, if it is triggered when the system is down. The same shall be delivered to you only after the system is up and running.

Declaration I /We** confirm that the information furnished in this form is true and correct. I/We have read and understood the terms and conditions (published in the Website/available in the Branch) related to the service. I acknowledge that the bank may from time to time send free alerts/ messages/ information/ promotional content, in addition to the alerts set by me/us, over the mobile phone, to the aforesaid applicant. I understand that the Bank may, at its absolute discretion, discontinue the service completely or partially without any notice to me/us. I/We agree that the Bank may debit my/our account for service charges as applicable from time to time. I/We accept and agree to be bound by the said terms and conditions and to any changes made therein from time to time in the future. I/We shall intimate the Bank immediately, any change in the above information.

Signature (Main Holder)　　　　　**Joint Holder Name**　　　　　**Joint Holder Signature**

** - In case of Joint Account holders (E or S), separate registration forms have to be given if the joint holder also wants to receive alerts.

For Office Use: (If the customer has accounts in different branches, the concerned Branch Manager/s should also verify this form)
Branch Name:　　　　　Verified By:　　　　　Sign:　　　　　Date:

Marketing Dept　Received Date :　　　　　Entered :　　　　　Date:　　　Verified:　　　Date:

Using SIB Mobile Service (SMS) you can,

- Get online information on your account/s by sending simple, standard SMS messages (Pull Requests) to a published number of the Bank, viz. **91 9840 777222.** You will immediately receive an automatic SMS reply from the Bank.
- Receive automatic SMS message from the Bank when certain events occur in your account/s (Push Alert). You can set the preconditions for such events (Alerts) in the first page of the Registration form. Any subsequent change in these preconditions can be sent to your Branch Manager.

You can use the following Pull Requests for getting automatic replies:
1. Activate the SIB Mobile Service (SMS), after acceptance of your registration by the Bank.
2. Get the Balance in any of your SB/CA/CC/OD accounts instantaneously.
3. Fetch the last five transactions in any of your SB/CA/CC/OD accounts.
4. Inquire on the Status of a cheque issued by you in any of your SB/CA/CC/OD accounts.
5. Change your mobile banking PIN.
6. Disable your SIB Mobile Service temporarily.
7. Re-Enable your SIB Mobile Service temporarily.

You can set the following preconditions (events) for receiving automatic Push Alert messages:
1. Your SB/CA/CC/OD account Balance Falls Below a **preferred minimum** set by you.
2. Your SB/CA/CC/OD account Balance Goes Over a **preferred maximum** set by you.
3. A credit transaction in your SB/CA/CC/OD account crosses the **preferred credit limit** set by you.
4. A debit transaction in your SB/CA/CC/OD account crosses the **preferred debit limit** set by you.
5. A transaction exactly **matching the credit amount** set by you is credited to your SB/CA/CC/OD account. (e.g. DD Remittance, Clearing Credit etc)
6. A transaction exactly **matching the debit amount** set by you is debited to your SB/CA/CC/OD account. (e.g. Insurance Premium, Credit Card Payment etc)
7. Your Term Deposit accounts is maturing in the next week.
8. Your Loan installment is due next week.
9. A new cheque book is issued in your account.

Title & Name - Please enter the title (Mr, Ms, etc) and your Name.
Mobile Number - Please enter your mobile number by prefixing your Country Code in the specified columns. For customers in India, the country code is 91. For CDMA, (**Reliance**) numbers, you may prefix your STD code without leading zeroes- eg For a Reliance Ernakulam subscriber with STD code 0484, enter **484311111**)
Address-Enter your complete address. The Bank will send you a "confirmation and user guide" to this address after accepting your registration.
Enter SB/CA/CC/OD accounts- Enter your main account first followed by other accounts. While sending pull requests, the Sl.No of each account should be used instead of the complete account number. (For e.g. BALPIN1, TRNPIN2, ..). After entering the account number/s, you can also enter your preferences for receiving Push Alert messages, automatically in each of these accounts. For Alerts (1-6), you may enter the preferred amounts, such as Preferred Minimum balance for Alert-1, Preferred Credit transaction equal to or above (Alert-3) etc. For receiving Cheque Book Issue notification, you may tick in the Alert-9 column. Please note that if you do not want a specific Push Alert in a particular account, you may leave the respective amount column blank for that account.
Enter Deposit Accounts-You can enter all your deposit account numbers. (You may request the help of your Branch Manager, if you don't remember the account numbers.) You will receive an SMS notification, a few days prior to the maturity of these deposits.
Enter Loan Accounts-You can enter your Loan account numbers. (You may request the help of your Branch Manager, if you don't remember the account numbers) You will receive a SMS notification, a few days prior to the installment date of these accounts.
Don't Send Me Alerts Between-A unique feature in our product allows you to stop receiving any Push Alert messages during odd hours. You may enter your odd hour range in 24 hour format , as "From hh:mm ;To hh:mm ", after converting the same to Indian Standard Time.
Declaration- Please read the declaration and sign below. The complete Terms and Conditions for SIB Mobile Service(SMS) is available on our website www.southindianbank.com and in our Branches.
Joint Accounts-You can include your joint account also if the mode of operation is "Either or Survivor" or "Former or Survivor". In such cases, all the joint account holders have to sign in the registration form.

Please send the completed Registration form to the Branch Manager, where you have your main accounts. On accepting your registration we will send you a "Welcome Letter & User Guide". On receipt of this User guide, you can immediately activate the SIB Mobile Service by following the simple steps mentioned therein.