

PART-1

SETTLEMENT OF DEATH CLAIMS

1. INTRODUCTION:

Death of a person is a turbulent period, both mentally and financially, for the members of the bereaved family. Speedy disposal of claim petitions of deceased depositors would be a solace to the legal heirs/nominee/survivor of the deceased depositor. The Bank has adopted the policy of effective and efficient handling of claim petitions by branches while ensuring that the money of deceased depositor is claimed by the proper persons who are entitled thereto.

Considering the hardships and delays faced by the claimants of money deposited by the deceased customer of the Banks, the Committee on Procedures and Performance Audit on Public Services (CPPAPS) constituted by the Reserve Bank of India (RBI) had suggested that RBI may issue comprehensive guidelines in the matter and IBA may be asked to draft and circulate a comprehensive model operational procedure, which could be used by banks for settlement of claims of deceased depositors. Accordingly, IBA formed a Working Group to review the existing procedures being followed by banks for settlement of claims by the legal heirs of deceased constituents and to draft a model operational procedure for settlement of claims of deceased depositors. The Model Operational Procedure (MOP) approved by the Managing Committee of IBA and Reserve Bank of India has been circulated to banks for adoption. IBA has also finalized the guidelines for settlement of claims in respect of deceased locker-hirers/depositors of safe custody articles .

2. LEGAL POSITION

The legal position is quite clear in the matter of settlement of claims on the death of an individual. In the absence of nomination or clear mandate in respect of a joint account or a Will left behind by the deceased depositor, bank is required to pay the stock (balance outstanding) at the time of death of the person to all the legal heirs. Considering the risk involved, banks traditionally used to look for legal representation (in the form of a succession certificate, letter of administration or probate) for settlement of claims. The system of obtaining operational mandates in joint accounts emerged as a banking practice to overcome difficulties in settlement of claims in deceased accounts. Subsequently, the statutes were amended in 1985 to provide for nomination facility in bank deposits, safe deposit lockers and safe custody articles. However, since nomination facility is optional at the discretion of the depositor, problems and difficulties in settlement of claims in the event of death of an individual persist.

Reserve Bank of India vide circular No. DBOD.No.Leg.BC.95 /09.07.005/2004-05 dated 9th June, 2005 has issued detailed guidelines for evolving simplified procedure for settlement of claims in respect of deceased depositors. RBI vide Circular No.DBOD No.LEG.BC.78/09.07.005/2006-07 dated 17.04.2007 issued revised guidelines on various issues relating to safe deposit lockers/safe custody articles in supersession of all previous guidelines. As per Circular No.DBOD No.Leg.BC.80/09.07.005/2007-08 dated May 2, 2008 RBI issued guidelines for

settlement of claims in respect of missing persons. The model operational procedure incorporates the guidelines contained in the RBI circulars.

A. SETTLEMENT OF DEATH CLAIMS IN RESPECT OF DEPOSIT ACCOUNTS WHERE THERE IS NO NOMINATION/SURVIVORSHIP CLAUSE.

1. INTRODUCTION.

1.1 Inheritance of the assets of the deceased depends on his religion and relative Succession Acts. Hence the claimants who approach for settlement of claims of deceased depositors etc. the following details should be furnished to the branch.

- i) The religion of the deceased depositor/account holder.
- ii) Whether the deceased died intestate (i.e. without making a Will).
- iii) If the deceased had left any Will, whether the Will has been probated (Please note that probate of Will is not mandatory in all cases)
- iv) Who are the legal heirs of the deceased.
- v) The age and relationship of the legal heirs.
- vi) Details of deposits in the name of the deceased.

Any other data as may be found necessary by the branches may also be called for.

1.2 The claimants should submit a claim application form as per ***Annexure-1***.

2. LEGAL TERMINOLOGY

Please refer to **Table A** to understand some of the legal expressions pertaining to settlement of claims.

3. WHAT IS A CLAIM AND WHO IS TO CLAIM:

3.1 The claimants are generally the legal heirs of the deceased or beneficiaries under a Will or Settlement etc. When the depositor dies intestate, the legal heirs would be the claimants.

3.2 If the deceased has left any Will, the beneficiaries under the Will, will be the claimants. Hence the beneficiary under the Will shall submit a copy of the Will to the branch. **A declaration should be submitted by all the legal heirs stating that the Will produced to the Bank is the last Will of the deceased and the same was not cancelled or amended during the life time of testator and requesting the Bank to act upon the Will.** The specimen of Declaration is given in ***Annexure-2***. In case the Will is silent over Bank accounts, the claim will have to be preferred by the legal heirs despite the existence of a Will.

3.3 If any Court of Law has granted Probate or Letters of Administration, the authorized persons in whose favour the Probate or Letter of Administration has been issued is entitled to prefer the claim on behalf of the legal heirs.

- 3.4 If Succession Certificate has been issued in favour of any person by the Court of Law that persons alone will be entitled to prefer the claim.
- 3.5 In the case of Deposits in the names of minor(s), if a claim arises before maturity of the deposit, it will be settled only in favour of the legal heirs and not in favour of guardian alone. However, the guardian may claim as one of the legal heirs of minor.

4. MINOR AS A CLAIMANT.

- 4.1 MINOR means any person who has not completed the age of 18 years of age. In cases where the Court has appointed guardian for the minor, then the minor will attain the age of majority only on completion of 21 years of age.

A minor is incompetent to enter into any contract as per Indian Contract Act.

- 4.1.1 GUARDIAN means a person having the care of the person of a minor or his property or both. There are different types of guardians, viz. Natural Guardian, Testamentary Guardian, Court appointed Guardian and De-Facto Guardian.

If there are any minor(s) among the legal heirs of the deceased, the following guidelines should be adhered to.

4.2 HINDU/CHRISTIANS:

- 4.2.1 Father is the natural guardian of his minor sons/daughters and if the father is not alive, mother of minor is the natural guardian.
- 4.2.2 In case both father and mother are not alive, only a person appointed by the Court can act as guardian for the minors.

4.3 MOHAMMEDANS.

The order of guardianship is as under:-

- i) Father
- ii) Person appointed by Father's Will
- iii) Father's father
- iv) Person appointed by the Will of Father's Father.

In the case of Mohammedans, the mother cannot act as guardian.

- v) In the absence of above persons, only a person appointed by the Court can act as guardian of the property of minor.

5. FORMULA FOR SETTLEMENT OF CLAIM AMOUNT/ASSETS:

Legal heirs entitled to receive the claim amount/assets depends upon the religion of the deceased, relevant Act applicable and the class of legal heirs. The persons who are entitled to receive the claim amount and their shares are given in **TABLE-B**.

The question of working out the shares will arise only when minors are involved or any of the sharers insist on payment of their shares separately.

6. PROCEDURE FOR SETTLEMENT OF CLAIMS UPTO Rs.50000/- (Threshold limit)

6.1 Up to Rs.50000/-, Branch Managers have been given discretionary powers to settle the claim from the legal heirs of deceased depositor.

6.2 In respect of claims up to Rs.50000/-, the claimants legal heirs shall submit attested copy of death certificate and letter of indemnity. Please see **Annexure-3** for specimen of indemnity from legal heirs.

7. PROCEDURE FOR SETTLEMENT OF CLAIMS ABOVE Rs.50000/-.

7.1 In respect of claims above Rs.50000/-, as soon as all details are furnished by the claimants, the matter will be taken up with Regional Office or Head Office, depending upon the amount of claim and extant delegation of powers.

7.2 Wherever Legal Heirship Certificates by the Tahasildar are not produced, the legal heirs have to submit a notarized affidavit, as per format given in **Annexure-4**.

7.3 **All legal heirs of deceased depositor as well as two outsiders having net worth at least equivalent to the claim amount should furnish an indemnity to the Bank. Please see Annexure-5 for specimen of indemnity of legal heirs and two outsiders.**

8. GENERAL TERMS AND CONDITIONS FOR SETTLEMENT OF ALL CLAIMS IRRESPECTIVE OF THE AMOUNT INVOLVED:

8.1 The Claim Application, as per the specimen given in **Annexure- 1**, should be filled up by the claimants.

8.2 Death Certificate of the deceased depositor should be furnished.

8.3 Proof of identity of legal heirs, such as Election ID Card, PAN Card or Passport or any other satisfactory proof of identification acceptable to the Bank should be furnished.

8.4 In case where the deceased has left a Will, a declaration should be given by all the legal heirs as per specimen given in **Annexure-2**. In cases where probate of Will is mandatory as mentioned in Para 4.1 of Table-A, probate order of the Will should be produced.

8.5 The format of Receipt from all the legal heirs is given in **Annexure-6**.

8.6 Wherever there is more than one claimant, all the claimants should come to the branch to receive the amount. If any claimant(s) reside(s) outstation or if they are not able to come in person, then such claimants may authorize one

among the other claimants to receive payment on behalf of all of them. Draft of the letter of authority is given in **Annexure-7**.

The signature(s) of claimants in the letter of authority should be attested by an Authority acceptable to the Bank.

- 8.7 Where the amount is more than Rs.20000/- payment will be made only by means of account payee Pay Order/Demand Draft or account credit.
- 8.8 When claim of minors are involved, normally the share of minor(s) has to be deposited till the minor attains the age of majority. However, in exceptional circumstances when the **natural guardian** of the minor wants the proceeds immediately, a Declaration from the natural guardian is to be given as per specimen in **Annexure-8**.
- 8.9 The claim petition will be disposed of **within a period of one month** from the date on which the requisite documents have been submitted to the branch.
- 8.10 The deceased depositor as well as the claimants should not be indebted to the Bank in any capacity as Borrower, Co-obligant or Guarantor.

B. SETTLEMENT OF CLAIMS OF DECEASED DEPOSITORS WHERE THERE IS SURVIVORSHIP CLAUSE.

1. What is survivorship?

- 1.1 A joint account opened as "**Either or Survivor**" or "**Anyone or Survivors**" or "**Former or Survivor**" or "**Latter or Survivor**" will permit the surviving account holder(s) to have unimpeded access to the credit balance in the account for withdrawal if one of the co-account holders dies.
- 1.2 If the mandate of survivorship is given / provided, the survivor(s) can give a valid discharge to the bank in the case of "**Either or Survivor**" / "**Anyone or Survivors**" and "**Former or Survivor**" / "**Latter or Survivor**" joint accounts.
- 1.3 In short, payment to survivor(s) can be made in the normal course subject to the only rider that there is no order from a competent court restraining the bank from making such payment.

2. Joint Account with mandate "Former or Survivor" / "Latter or Survivor" - WITHOUT NOMINATION:

2.1 Savings Account / Current Account

- (a) In the event of death of former / latter as the case may be the balance outstanding will be paid to the survivor on verification of proof of death of the depositor.
- (b) In the event of death of both the joint account holders, the balance outstanding will be paid to legal heirs (or any one of them as mandated by all the legal heirs) on verification of authority of legal heirs and proof of death of depositors.

2.2 Term Deposit Account

- (a) In the event of death of Former / Latter depositor as the case may be, the balance outstanding will be paid to the survivor on verification of proof of death of the depositor on maturity of deposit.
- (b) In the event of death of both the joint account holders, the balance outstanding will be paid to legal heirs (or any one of them as mandated by all the legal heirs) on verification of authority of legal heirs and proof of death of depositors on maturity of deposit.

2.2.1 Premature termination of Term Deposit Account

- (a) In the event of death of former / latter depositor as the case may be premature termination of the deposit will be allowed against request from surviving depositor as per the terms of the contract on verification of the proof of the death of the depositor.
- (b) In the event of death of both the joint account holders, the legal heirs (or any one of them as mandated by all the legal heirs) will have the right to seek premature termination of term deposit account as per the terms of contract on verification of authority of legal heirs and proof of death of depositors.

3. Joint account with mandate “Either or Survivor” / “Anyone or Survivors” without nomination :

3.1 Savings Account / Current Account

- (a) In the event of death of one of the joint account holders the balance outstanding will be paid jointly to survivor(s) on verification of proof of death of the depositor.
- (b) In the event of death of both / all the account holders, the balance outstanding will be paid jointly to the legal heirs (or any one of them as mandated by all the legal heirs) on verification of authority of legal heirs and proof of death of depositors.

3.2 Term Deposit Account

- (a) In the event of death of one of the joint account holders, the payment will be made to the survivor(s) on verification of proof of death of the depositor on maturity of deposit.
- (b) In the event of death of both / all the joint account holders, the balance outstanding will be paid jointly to the legal heir(s) (or any one of them as mandated by all the legal heirs) on verification of authority of legal heirs and proof of death of depositors on maturity of deposit.

3.2.1 Premature termination of Term Deposit Account

- (a) In the event of death of one of the joint account holders, premature termination will be permitted to survivor(s) as per the terms of contract on verification of proof of death of depositor.
- (b) In the event of death of both / all the account holders, premature termination will be permitted against joint request by all legal heirs of the deceased (or any one of them as mandated by all the legal heirs) as per the terms of contract on verification of authority of legal heirs and proof of death of depositors.

C. CLAIMS IN RESPECT OF MISSING PERSONS

1. Legal Position

The settlement of claims in respect of missing persons would be governed by the provisions of Sections 107/108 of the Indian Evidence Act, 1872. Section 107 deals with presumption of continuance and Section 108 deals with presumption of death. As per the provisions of Section 108 of Indian Evidence Act, presumption of death can be raised only after a lapse of seven years from the date of his/her being reported missing. As such, nominee/legal heirs have to raise an express presumption of death of the depositor/customer under Section 107/108 of the Indian Evidence Act before a competent Court. If the Court presumes that he/she is dead, then the claim in respect of a missing person can be settled as is done for any other accounts of the deceased.

2. Settlement of Claims in respect of missing persons within the threshold limit.

As per the extant guidelines, claims in respect of deposit accounts up to Rs.50,000/- is considered as within the threshold limit and in such cases Branch Managers are authorized to settle the claims following a simplified procedure. Therefore, in respect of missing persons also claims up to Rs.50,000/- is considered as threshold limit and branches are allowed to settle the claims from the nominee/legal heirs/survivor(s) of missing persons on production of the following documents:-

- (a) FIR for reporting missing of a person. It should be confirmed that 7 years have elapsed since the date of reported missing.
- (b) Non-traceable report issued by police authorities.
- (c) Letter of Indemnity.
- (d) Other documents applicable for Death Claims up to the Threshold limit.

3. Settlement of Claims in respect of missing persons above the threshold limit.

In respect of claims of deceased depositors above the threshold limit, i.e. above Rs.50,000/-, in addition to the documents stipulated for Settlement of Death Claims, Order issued by competent Court raising express presumption of death of the depositor/customer under Sections 107/108 of Indian Evidence Act has to be produced, so as to settle the claims to the nominee/legal heirs/survivor(s).

D. SAFE DEPOSIT LOCKERS

1. With Survivorship Clause.

- 1.1 At present Banking Regulation Act does not provide nomination facility in respect of lockers with “Either or Survivor” / “Former or Survivor” / “Anyone or Survivors” / “Latter or Survivor” mandate. Hence operational instructions are not given in this regard. The claims will be settled in terms of the survivorship mandate given by the customers.
- 1.2 In cases where there is valid nomination/clear survivorship clause, the claim from the nominees/survivors would be settled at branch level itself duly observing the above mentioned procedure on the basis of nomination/survivorship clause. In such cases branches will not insist for regular legal representation and also will not obtain any bond of indemnity or surety from the survivor(s)/Nominee(s).

2. Without Nomination

- 2.1 In the event of death of one (or more but not all) of the locker hirers, the surviving hirer(s) and legal heirs of the deceased hirer (or a person mandated by them) would be allowed to access the locker and remove the contents on verification of authority of legal heirs and proof of death of hirer.
- 2.2 In the event of death of both / all the joint locker hirers, all the legal heirs (or any one of them as mandated by all the legal heirs) would be allowed to access the locker and remove the contents on verification of authority of legal heirs and proof of death of locker hirers.

3. Procedure to be followed.

- 3.1 On receipt of notice of death of a sole hirer or of the last survivor of the joint hirers, the locker would be sealed with the Bank’s seal and a note to this effect will be made in all the respective records as well as in the Declaration Card.
- 3.2 Branches may at their discretion, on production of satisfactory evidence, permit a legal representative of the deceased to inspect the contents of the locker to enable him/her to obtain necessary succession certificate or any other legal representation.
- 3.3 Where there is succession certificate, probate of a Will or letter of administration, the successor, executor or the administrator respectively shall have the power to deal with the contents of the locker.
- 3.4 In the absence of regular legal representation, branches will follow the under-mentioned procedures:-
 - a. The claimants/legal heirs of the deceased hirer should furnish necessary particulars in the claim format, which is ordinarily obtained in deposit accounts.
 - b. A request letter should be taken from all the legal heirs requesting the Bank to open the locker for the purpose of inventory.
 - c. The branch will then fix up a date and time for making any inventory and accordingly an inventory will be taken in the presence of all legal heirs/their duly constituted attorney/ies, two respectable witnesses (should not be employees or ex-employees of the Bank), the valuer, the Safe Deposit Vault Custodian/Branch Manager and another Officer. **Form for taking inventory is attached as Annexure-9**. After making an inventory, the contents of the locker would be redeposited in the locker and the locker will be sealed.

- d. Thereafter, the branch would forward the inventory papers to the Regional Offices to enable them to consider delivering the contents against usual indemnity by the claimant/s and sureties (wherever necessary) who are considered good for the amount involved.
 - e. On receipt of approval from Regional Offices, the claimant/s would be allowed to remove the contents of the locker after signing an indemnity and a letter of surrender together with key and after complying with such other instructions as may be given by the Regional Office.
 - f. Where an inventory is to be taken in terms of a Court Order, it would be done in the presence of (i) the Court's representative (ii) the claimant(s) to the contents of the locker held by the deceased hirer, (iii) the valuer and (iv) two Officers of the branch. The inventory would enumerate the contents of the locker and it should be signed by those in whose presence the locker has been opened. The valuer's assessment of the value of each item of the inventory will be made in triplicate, one copy to the Court, the second to the claimant and the third to be retained on branch records.
- 3.5 As per the extant policy of the Bank, a threshold limit as Rs.50,000/- is fixed, up to which the claims are allowed to be settled merely based on copy of death certificate and indemnity from the legal heirs themselves.
- 3.6 As per the procedure prescribed by IBA, in cases where the hirer(s) of Safe Deposit Locker/Safe Custody has expired without making nomination and survivorship clause, an inventory has to be prepared in the presence of all the heirs, two respectable witnesses known to the branch, the valuer, Safe Deposit Vault Custodian/Branch Manager and another Officer.
- 3.7 Accordingly, if the nature of articles kept in the locker like gold etc. is capable of easy valuation and if such value is less than Rs.50,000/- and/or where the contents of locker are not of great importance, Regional Offices are empowered to accord sanction for settlement of claims of legal heirs of deceased hirer of Safe Deposit Locker/Safe Custody where there is no nomination/survivorship clause, only on the basis of death certificate and indemnity from all the legal heirs. In all other cases, Regional Offices are allowed to sanction settlement of claims on obtaining proper legal representation.

E. SAFE CUSTODY ARTICLES

Generally, safe custody articles are not accepted in joint names. Even if accepted in joint names, nomination facility is not provided. Nomination facility is available only in the case of individual depositor / sole proprietary concern.

In the case of Safe Custody Articles also, all the procedures with regard to Safe Deposit Lockers shall be complied with and in cases where there is no nomination/survivorship clause, the claim petition would be taken up with Regional Office for appropriate sanction/direction. The forms of inventory for Safe Deposit Articles with Nomination/Survivorship Clause and without Nomination/Survivorship Clause are given in **Annexure-14** and **Annexure-15** respectively.

F. SETTLEMENT OF OTHER CLAIMS:

1. GOLD LOAN ACCOUNTS.

- 1.1 Request from legal heirs of deceased pawnors for closure of accounts and redemption of ornaments will be allowed to be settled at various levels subject

to the limits as in the case of deposit accounts treating the **market value** of the ornaments pledged with the bank as the amount of claim in such cases.

- 1.2 Proper receipts/acknowledgment specifically stating the particulars with proper description and gross/net weight of the ornaments should be furnished by the legal heirs/claimants.

2. PROPERTY DOCUMENTS

With regard to the claims by the legal heirs of the mortgagors in respect of the property taken as security to the Bank in borrowal accounts, for return of title deeds deposited with the branches on settlement of dues, and if the deceased property owners are not liable to the Bank in any other accounts, Regional Offices are empowered to dispose of such cases.

G. NOMINATION FACILITY

1. INTRODUCTION

- 1.1 Nomination is the facility made available to depositors whereby in case of death of depositors, the nominee can easily withdraw the deposits without going through the cumbersome procedures of obtaining succession certificates or letter of administration or probate of Will etc. The nomination facility was introduced with the intention of minimizing the hardships caused to the family members on the death of depositor.
- 1.2 The Banking Company (Nomination) Rules form part of the Banking Regulation Act. The nomination facility simplifies the procedure for settlement of claims of deceased depositors as the bank will get a valid discharge by making payment of the balance outstanding in a depositor's account at the time of his death or delivering contents of locker or articles kept in safe custody to the nominee.
- 1.3 Nomination facility is purely voluntary and at the discretion of the depositor(s)/hirer(s). Nomination facilitates hassle free settlement of claims in the unfortunate event of death of depositor/hirer. It is made clear to the depositors/hirers that the nomination is introduced solely for the purpose of simplifying the procedure for settlement of claims of deceased depositors and nomination facility does not take away the rights of legal heirs on the estate of the deceased. The nominee would be receiving the money/stock from the bank as a trustee of the legal heirs.

(a) DEPOSITS.

2. TYPES OF ACCOUNTS.

- 2.1 Nomination can be made in respect of all types of deposit accounts held jointly or singly including sole proprietorship accounts. However, nomination facility is not available for the following types of deposit accounts.
 - ii) Accounts held in the representative capacity – Eg. As trustee, as liquidator, as treasurer etc.
 - iii) Accounts held in the capacity of partnership firm.

- iv) Accounts of joint stock companies/associations/clubs and such other organizations.
- 2.2 The essence of the rule is that the facility should be available only to individual account holders in their own capacity singly or jointly. Since an overdraft account is not a deposit account, no nomination facility is available for credit balance held in overdraft accounts.
- 2.3 Nomination facility is available for non-resident accounts also, i.e. for NRE, NRO, FCNR, RFC and the following types of accounts:
- i) Accounts opened by foreign nationals who are permanently resident in India.
 - ii) Accounts opened by foreign nationals who are staying in India for pursuing studies, employment, business etc.
 - iii) Accounts opened by foreign nationals who are on a temporary visit to India for tour purposes.

3. WHO IS TO NOMINATE AND WHEN?

- 3.1 The account holder(s) only can nominate. In the case of joint deposits with other individuals, the nomination shall be done by the depositors jointly. In the case of joint deposits, the right to the nominee arises only on the death of all the joint depositors.
- 3.2 Nomination can be accepted either at the time of opening the account or at any time subsequently during the period in which the deposit is held by the Bank to the credit of the depositor.
- 3.3 A nominee cannot appoint another nominee as the right to make nomination vests with the depositor(s) alone.
- 3.4 If the depositor is a minor, the nomination should be made by a person lawfully entitled to act on behalf of the minor. In such cases the nomination should be made by the natural guardian or the person who is lawfully entitled to act on behalf of the minor. When the minor attains majority a fresh nomination form or a consent letter should be given by the depositor (erstwhile minor).

4. WHO CAN BE A NOMINEE?

- 4.1 Nomination can be accepted in favour of an individual only. Nomination can be made in favour of **only one person** and nomination in favour of more than one person shall never be accepted, even if deposit is held by two or more individuals jointly. Further a nominee cannot be an Association, Society, Trustee or any other organization or Office bearer in his official capacity.
- 4.2 A minor can also be appointed as a nominee. However, in such cases, the depositor may appoint another individual, not being a minor, to receive the amount of deposit on behalf of the nominee in the event of death of the depositor(s) during the minority of the nominee.

5. HOW NOMINATION IS TO BE MADE?

- 5.1 In the case of Deposits, the nomination shall be made in Form DA1.
- 5.2 Each deposit application shall be accompanied by separate nomination form, If the depositor wishes to appoint a nominee.
- 5.3 In case the depositor is having several deposit accounts in which no nomination was made previously, then nomination can be made through single DA1 form, if the same individual is nominated as nominee for all the deposit accounts, duly entering the details of deposit accounts.
- 5.4 As the signature of nominee is not required to be put at the time of accepting nomination, Form DA1 should be got properly filled up in all respects. Witnessing of nomination is not necessary in all the cases. It has to be witnessed by two witnesses and Manager / Asst. Manager only in those cases where the depositor(s) is/are affixing thump impression.

6. CANCELLATIONS AND VARIATIONS.

- 6.1 The depositors are at liberty to change or cancel the nomination at any time. There is no restriction as to the number of times a nomination can be cancelled/varied. Form DA-2 should be used for cancellation of nomination and Form DA-3 should be used for variation of nomination.
- 6.2 Branches may allow variation/cancellation of a subsisting nomination by all the surviving depositor(s) acting together. This is also applicable to deposits having operating instructions "Either or Survivor".

7. SETTLEMENT OF CLAIMS UNDER NOMINATION:

- 7.1 The right of the nominee arises only on the death of depositor or death of all the depositors in the case of joint deposits. As soon as information as to the death of the depositor(s) is received at the branch, branch would make discrete enquiries and the authenticity of the information should be confirmed. Then branch will send a letter to the nominee as per the format given in **Annexure-10**. This letter will be sent only in cases where branch gets information about death of depositor, but no claim is made by the nominee. In the case of joint deposits, such letter will be sent only on the death of all the depositors. The fact of death of depositor(s) would be noted in the computer system/ledger folio.
- 7.2 When the nominee of deceased depositor makes claim for the deposit(s), the following documents should be furnished to the branch:-
 - i) Claim Application as per specimen given in **Annexure-11**.
 - ii) Death certificate issued by Municipality / Corporation / Panchayat / Registrar of Births and Deaths or other authority acceptable to the Bank.

- iii) For identifying the nominee, Election ID Card, PAN Card or Passport or any other satisfactory proof of identification acceptable to the Bank should be furnished.

It is made clear that the nominee would be receiving the payment from the bank as a trustee of the legal heirs of the deceased depositor, i.e. such payment to him/her shall not affect the right or claim which any person may have against the nominee to whom the payment is made.

As payment to the nominee would be a valid discharge to the Bank, branches will not insist for succession certificate, letter of administration or probate or obtain any bond of indemnity or surety from the nominee, irrespective of the amount standing to the credit of the account of deceased deposit holder.

- 7.3 The amount of deposit(s) may be paid to the nominee after getting a receipt duly stamped (As per **Annexure-12**). There may be cases in which despite appointment of nominee, depositor(s) would have dealt with the deposits in a different manner in the Will executed by him/her. Under such circumstances, the Bank will be discharged by paying the deposit amounts to the nominee as per the Bank's records. It is between the nominee and the other claimants to settle the matter between them. However, if any Court has restrained Bank from making payment of deposit(s) to the nominee, the Order of the Court will be obeyed.

In cases where there is simultaneous claims by both a nominee and legal heirs holding any decree, order, certificate or other authority from a court of competent jurisdiction relating to such deposit(s)/securities produced, the branches would take due notice of such decree, order, certificate or other authority and abide by such order.

Succession Certificate is also an order/certificate of a competent court, and hence if the said certificate includes the deposits with our Bank also, then branches will abide by the said Order and release the deposits to the holder of succession certificate, unless there is an order of any other competent court restraining the bank from making payment.

- 7.4 In case where minor is appointed as nominee and if the depositor dies before the minor attains majority, then the person appointed to receive the amount on behalf of minor has to prefer the claim format and he shall execute the receipt.
- 7.5 If the nominee is an illiterate person, the left hand thumb impression of the nominee should be properly witnessed.
- 7.6 Whenever, the claim amount is in excess of Rs.20,000/- payment would be made to the nominee by Pay Order/Demand Draft/account credit of the nominee.

7.7 In cases where the depositor as well as nominee dies before closure of the account or settlement of the claim to the nominee, then the claim would be settled in favour of legal heirs of deceased depositor(s) only.

7.8 In the case of joint deposits, if one of the depositors dies and the nominee requests inclusion of his name in the deposit or deletion of any other name, such requests will not be accepted by branches. However, in the case of term deposits in the name of a single person only, if the nominee requests for substituting his name in place of the deceased depositor, such requests can be accepted subject to the following conditions:-

- a) Substitution of name of nominee can be accepted only in the case of term deposits.
- b) The procedure for identifying the nominee mentioned above would be followed.
- c) Before substituting the name of nominee, branches would confirm the correctness of the claim of the nominee.
- d) Claim format and stamped receipt would be obtained from the nominee and a separate specimen signature card would be obtained from the nominee. However, fresh account opening form need not be submitted.
- e) After substituting the name as above, if the depositor intends to nominate another person such a request would be acceded to by obtaining Form DA-1.
- f) In cases where the Deposit Receipt is pledged as security for any loan/limit, the facility of substitution of the name of the nominee would not be permitted.
- g) Substitution of name is only an additional facility given to the nominee upon the death of depositor. If the nominee opts for settlement of claim in the normal course i.e. either before or after maturity such requests could be accepted by branches.
- h) In the case of joint deposits, substitution of name of nominee would be permitted only on the death of all the depositors.

8. RIGHTS OF A NOMINEE

8.1 As per the Banking Company (Nomination) Rules, on the death of the sole depositor or all the depositors as the case may be, the nominee is entitled to the following rights:-

8.1.1 To receive the principal money along with accrued interest on account of the deposit in respect of which he is nominated.

8.1.2 The nominee is not entitled to receive the periodical interest during the currency of deposit. However, on maturity of the deposit, the principal as well as accrued interest may be paid to the nominee at the time of settling the claim.

8.1.3 The nominee is entitled to get the account closed prematurely, subject to identification and other procedures mentioned above. Wherever, nominee has to sign, the word "Nominee" may be added beneath his signature to indicate the capacity in which he is claiming.

8.1.4 The nominee is not entitled to raise loan on the security of deposit.

9. **TIME LIMIT FOR SETTLEMENT OF CLAIM TO THE NOMINEE**

9.1 Where there are valid nomination, subject to confirmation of death of depositor and identification of nominee, branches themselves are authorized to make payment to the nominee complying with all the guidelines stipulated hereinabove, without referring to RO/HO. Payment would be made to the nominee within a period of 15 days from the date of claim subject to the production of proof of death of the depositor and suitable identification of nominee, to the satisfaction of the branch.

(b) SAFE DEPOSIT LOCKERS AND SAFE CUSTODY ARTICLES:

10. **NOMINATION RULES IN RESPECT OF SAFE DEPOSIT LOCKERS AND SAFE CUSTODY ARTICLES:**

10.1 **Types of lockers/safe custody articles.**

The facility is available to lockers held in individual capacity either singly or jointly. Hence lockers hired in representative capacity such as Trustee, Liquidator or in the name of Companies, Associations etc. are not eligible for this facility. In the case of Safe Custody Articles also, the facility is available to only a depositor who has deposited the article for safe custody in his individual capacity. The facility is not available if the safe custody article is deposited jointly by more than one individual.

10.2 **Who is to nominate and when?**

10.2.1 Only the locker hirer/depositor of safe custody article can make nomination. If locker is hired by more than one individual, the nomination shall be made jointly by all the hirers.

10.2.1 Nomination can be accepted at any time as long as all the hirers are alive and the contract of locker hire is in force. So also, nomination in respect of the safe custody articles can be accepted at any time as long as the article is in Bank's custody.

10.2.2 For each locker/safe custody article, a separate nomination application would be required. However, where there are already some lockers/safe custody articles held/deposited by an individual and no nomination has been made in respect of them, then nomination for all such lockers/articles can be exercised through a single nomination application form provided the same individual is appointed as a nominee for all the lockers/articles.

10.2.3 A nominee cannot appoint another nominee.

10.2.4 Where the locker/article is hired/deposited by a minor, the nomination in such cases should be made by a person lawfully entitled to act on behalf of the minor.

10.2.5 In the case of jointly hired lockers, on the death of one of the hirers, no further operations should be allowed. The locker would be vacated observing the prescribed procedure and the contents of the locker would be handed over to the nominee and the surviving hirers jointly.

10.3 **Who can be a nominee?**

10.3.1 Nomination will be accepted in favour of individuals only. A nominee cannot be an Association, Society, Trustee or any other organization or Office bearer in his official capacity.

10.3.2 In the case of lockers/safe custody articles hired/deposited by sole hirer/depositor, nomination will be accepted in favour of one individual only.

10.3.3 In the case of lockers hired jointly by two or more individuals, nomination can be made in favour of more than one person.

10.3.4 A minor can also be appointed as a nominee to receive the contents of a SDL/SCA. But at the time of nomination itself, the person who is entitled to receive the contents of SDL/SCA on behalf of the minor nominee should be specified.

10.3.5 Illiterate persons can also be appointed as a nominee.

10.4 **How nomination is to be made?**

All the provisions as applicable to deposits are applicable to SDL/SCA also. The relevant application formats for nomination for SDL and SCA are as follows:

- Form SL1 - When locker is hired solely by an individual.
- Form SL1A - If locker is hired jointly by more than one individual.
- Form SC1 - For safe custody articles.

10.5 **Cancellation and Variation.**

10.5.1 The hirer/depositor can vary or cancel the nomination at any time during the period the locker is on hire/the SCA is held by the Bank. The relevant application forms are as under:-

- Form SL2 - For cancellation.
- Form SL3 - For variation (when locker is hired solely)
- Form SL3A - For variation (when locker is hired jointly)
- Form SC2 - For cancellation of nomination for safe custody article.
- Form SC3 - For variation of nomination for safe custody article.

All other procedural aspects of effecting variation/cancellation are same as in the case of deposits.

10.6 Settlement of claims under Nomination.

In the matter of settlement of claims also, all the procedural aspects applicable for deposit would be followed. Besides, the following additional aspects have to be complied with:-

10.6.1 If the nominee is in possession of the locker key, he will be requested to call on the branch on a convenient day after fixing up prior appointment with the Branch Manager to remove and receive the contents of the locker.

10.6.2 In the event of death of one (or more but not all) of the joint locker hirers the nominee(s) will be jointly allowed to access the locker and remove the contents on identification and verification of proof of death of the locker hirer(s) along with surviving hirer(s).

10.6.3 In the event of death of both/all joint locker hirers the nominee(s) will be allowed to access the locker and remove the contents on establishing his/her/their identity and verification of proof of death of the hirers.

Before permitting surviving hirer(s) and/or nominee(s) to remove the contents of the Safe Deposit Locker, branch will prepare an inventory of the articles in their presence along with two witnesses.

10.6.4 In case of lockers in the name of joint names, if one of the joint hirers dies, then the nominee as well as the surviving hirers would be called to the branch for the above purpose. The surviving hirers alone will not be allowed to take away the contents of the locker.

10.6.5 In case the nominee is not in possession of the key, the nominee has to give a letter to that effect and requesting the bank to arrange for breaking open the locker. A suitable date for breaking open the locker will be fixed. Necessary charges for breaking open the locker would be collected from the nominee.

10.6.6 While removing the contents of the locker, the following procedure would be observed:-

- a) Any dues to the Bank towards locker rent etc. would be collected from the nominee.
- b) The locker would be opened/broken open in the presence of the nominee and in the presence of the survivors, if any, and two witnesses who are well known and acceptable to the Bank and officials of the Bank.
- c) The details of the articles removed from the locker would be noted in the inventory form as detailed in **Annexure-13**. However, sealed packets found in the locker will not be opened.
- d) The inventory form has to be signed by the nominee, survivor(s) if any, and the witnesses.

- e) After obtaining the receipt duly stamped and signed by the nominee and survivor, if any, the contents will be handed over to the nominee and survivor, if any.
 - f) The locker account would be closed observing all usual procedures.
 - g) If the nominee and/or the survivor(s) request for the same locker or any other locker (subject to availability) the same may be allotted on obtaining fresh agreement and by observing usual procedures.
- 10.6.7 In the case of safe custody articles, the nominee would be asked to produce the Safe Custody Receipt. The claim will be settled duly identifying the nominee as per the procedure.
- 10.6.8 Arrears of Safe Custody Charges, if any, would be collected from the nominee.
- 10.6.9 The article will be produced before the nominee in the presence of two witnesses who are well known and acceptable to the bank along with the original application for safe custody in order to enable the nominee to identify the article. If the article is in a sealed packet, branch will not insist on opening of the packet before handing over.
- 10.6.10 All other procedural aspects as applicable for deposits would be complied with.

H. MISCELLANEOUS

1. SPLITTING OF TERM DEPOSIT.

On the death of the depositor, the Bank may on the request from the legal heirs split the amount of Deposit standing in the name of the deceased depositor, and issue deposit receipts individually in the name of the legal heirs. Such splitting of deposits shall not be construed as premature withdrawal of the term deposit, provided the period and aggregate amount of the deposit do not undergo any change. The procedure is as under:-

- a) Fresh application is not required from legal heirs/representatives. However, separate specimen signature cards to be provided by all the legal heirs/representatives.
- b) The legal heir(s) in possession of the split deposit receipt may encash before maturity or obtain duplicate receipt or deal with deposit individually.

2. TREATMENT OF FLOWS IN THE NAME OF THE DECEASED DEPOSITOR.

With regard to the treatment of flows in the name of the deceased depositor, branches may open an account styled as "Estate of Sri _____, the Deceased" with authorization from the survivor/nominee/legal heirs for crediting the pipeline flows in the name of the deceased depositor with a stipulation that no withdrawals shall be allowed. On completion of all the inflows into the account, the proceeds of the account may be

paid to the respective survivor/nominee/legal heirs by observing all the usual procedures.

3. PAYMENT OF INTEREST IN CASE OF TERM DEPOSIT ACCOUNTS OF DECEASED DEPOSITOR(S):

In the case of a term deposit standing in the name/s of (1) a deceased individual depositor or (2) two or more joint depositor(s), where one of the depositors has died, interest shall be paid in the manner indicated below:-

- a) On the date of maturity interest shall be paid at the contracted rate.
- b) In case of premature withdrawal, interest will be paid at applicable rate with reference to the period for which the deposit has remained with the Bank without charging penalty.
- c) In the event of death of the depositor before the date of maturity of the deposit and the amount of deposit is claimed after the date of maturity, the bank shall pay interest at the contracted rate till the date of maturity. From the date of maturity to the date of payment, the bank shall pay simple interest at the applicable rate operative on the date of maturity, for the period for which the deposit remained with the bank beyond the date of maturity.

However, in the case of death of the depositor after the date of maturity of the deposit, the bank shall pay interest at savings deposit rate operative on the date of maturity from the date of maturity till the date of payment.

- d) In the case of a NRE deposit when the claimants are residents, the deposit on maturity will be treated as domestic rupee deposit and interest be paid for the subsequent period at a rate applicable to the domestic deposit of a similar maturity.

4. CURRENT ACCOUNTS.

In the case of balances lying in current account standing in the name of a deceased individual depositor/sole proprietorship concern, interest would be paid only from 1st May, 1983, or from the date of death of depositor, whichever is later, till the date of repayment to the claimant/s at the rate of interest applicable to savings deposit as on the date of payment.

TABLE A

1. **Testamentary Succession/disposition:**

- i) The property of the deceased is distributed either by way of **Testamentary disposition** or **Intestate disposition**. Testamentary succession/disposition means distribution of the property of the deceased on the basis of a Will.
- ii) When a person leaves a Will/Codicil bequeathing his/her property, it is known as Testamentary disposition. On the other hand, when a person dies without any Will, the property will be distributed/inherited by the legal heirs as per the succession law by which the deceased was governed. Disposition of property in this manner is known as **Intestate disposition** or **intestate succession**.

2. **WILL:**

- i) "WILL" means the legal declaration of the intention of a testator (one who makes a Will) with respect to his property which he desires to be carried into effect after his death. It includes a Codicil also. A Will comes into operation only on the death of the testator. A Will can be revoked at any time by the testator during his life time. A Will is ambulatory in the sense that it is effective only from the date of death of the testator and till such time, it has no effect and it can be changed or revoked by the testator. If there is any mistake in a Will, it cannot be rectified by any Court of Law. No consideration is required for making a Will.
- ii) A Will may be made:-
 - a) For disposal of the property of the testator after his death and for appointing an executor;
 - b) For appointing a testamentary guardian;
 - c) For exercising a power of appointment.
 - d) For revoking or altering a previous Will.
- iii) A minor is legally incompetent to make a Will and a Will by minor is not a legal declaration.
- iv) A Will may be in any form. It may be written in any language and no technical words are necessary. A Will need not be stamped as it is exempted from stamp duty.
- v) A declaration in a Will should relate to the property of the testator which he intends to dispose of. If the declaration contains no such information, it is not a Will.
- vi) The Will shall be attested by two or more witnesses in the presence of the testator. A Will is not rendered void merely for the reason that it is witnessed by any of the beneficiaries under the Will.

- vii) Mohammedan law restricts the power of testator to dispose of his property by Will only to the extent of $1/3^{\text{rd}}$ of the net assets. Hence at least $2/3^{\text{rd}}$ of the estate should thus be available for distribution amongst the heirs.

3. CODICIL:

- i) A Codicil means an instrument made in relation to a Will and explaining, altering or adding to its dispositions and shall be deemed to form part of the Will. While obtaining a probate, a codicil alone will not be admitted to probate when the Will is lost and the terms of the codicil will be incapable of being carried out without the knowledge of what was in the lost Will. If the existence of the Will is not proved, the Codicil will not be admitted to probate.
- ii) A codicil is of a similar nature to a Will as regards both its purpose and the formalities relating to it. But in general, it is supplemental to and considered as annexed to a Will previously made, being executed for the purpose of adding to, varying or revoking the provisions of that Will.

4. PROBATE:

- i) A Probate means a copy of a Will certified under the seal of a Court of competent jurisdiction with a grant of administration to the estate of the testator. A Probate is conclusive as to the representative title of the Executor to represent the estate. It is also conclusive proof as to the due execution of the Will and as to the genuineness of the Will.
- ii) The effect of grant of the Probate is that it establishes the factum of the Will and the legal character of the Executor and all the property both movable and immovable of the deceased Testator vests in the Executor as from the date of the death and as long as the grant stands, the Executor is the legal representative of the deceased.

4.1 Whether Probate of Will is mandatory?

Probate of Wills is mandatory in the case of Wills made by any Hindu, Buddhist, Sikh or Jain where the Wills are made in the Presidency Towns, i.e., Chennai, Kolkatta and Mumbai and in cases where though the Will is executed at a place outside Chennai, Kolkatta and Mumbai, the subject matter of the Will situates at Chennai, Kolkatta or Mumbai.

5. Executor:

Executor means a person to whom the execution of the last Will of a deceased person is, by the Testator's appointment confided. Executor also means the executor or the administrator of a deceased person.

6. Letters of Administration:

Letters of Administration include any letters of administration, whether general or with a copy of the Will annexed or limited in time or otherwise. Letter of Administration are also granted under Section 232 of the Indian Succession

Act. When a person dies leaving a Will without appointing an Executor or if the Executor appointed by the Will is legally incapable or refuses to act or who has died before the testator or before he has proved the Will, an Administrator can be appointed only by a competent court as distinguished from an Executor who can be appointed only by a person by his Will or Codicil.

7. Administrator.

An Administrator means a person appointed by a competent authority to administer the estate of a deceased person when there is no Executor. If a person governed by Indian Succession Act dies without leaving a Will, a person is appointed to administer his estate, as provided in Section 218 and 219 of the Act. The person so appointed is called an administrator.

TABLE-B

1. Legal heirs under Hindu Succession Act, 1956:

A. In the case of a Hindu Male dying intestate:

i) Class I legal heirs:

Son, daughter, widow, mother, son of a predeceased son, daughter of a predeceased son, son of a predeceased daughter, daughter of a predeceased daughter, widow of the predeceased son, son of a predeceased son of a predeceased son, daughter of a predeceased son of a predeceased son, widow of a predeceased son of a predeceased son.

ii) Class II legal heirs:

I. Father

II. 1. Son's daughter's son;
2. Son's daughter's daughter;
3. Brother;
4. Sister.

III. 1. Daughter's son's son;
2. Daughter's son's daughter;
3. Daughter's daughter's son;
4. Daughter's daughter's daughter.

IV. 1. Brother's son;
2. Sister's son;
3. Brother's daughter.
4. Sister's daughter.

V. Father's father ; Father's mother.

VI. Father's widow ; Brother's widow

VII. Father's brother ; Father's sister

VIII. Mother's father ; Mother's mother.

IX. Mother's brother; Mother's sister.

iii) Order of succession among heirs.

Among heirs specified above, those in Class I shall take simultaneously and to the exclusion of all other heirs. Those in the first entry in Class II shall be preferred to those in the second entry. Those in the second entry shall be preferred to those in the third entry; and so on in succession.

iv) Distribution of property among heirs in Class I :

The property on an intestate shall be divided among the heirs in Class I in accordance with the following rules:

RULE 1 : The intestate's widow, or if there are more than one widow, all the widows together, shall take one share. (A Hindu male can have more than one wife legally if he has married before 1956).

RULE 2 : The surviving sons and daughters and the mother of the intestate shall each take one share.

RULE 3 : The heirs in the branch of each predeceased son or each predeceased daughter of the intestate shall take between them one share.

RULE 4 : The distribution of the share referred to in Rule 3.

(a) among the heirs in the branch of the predeceased son shall be so made that his widow (or widows together) and the surviving sons and daughters get equal portions, and the branch of his predeceased sons gets the same portion.

(b) among the heirs in the branch of the predeceased daughter shall be so made and the surviving sons and daughters get equal portion.

NOTE:

If a Hindu dies unmarried leaving behind him his mother, the mother shall get the entire property.

v) Distribution of property among heirs in Class II.

The property of an intestate shall be divided between the heirs specified in one entry in Class II so that they share equally.

B. In the case of Hindu Female dying intestate:

(i) The property of a female dying intestate shall devolve as under:-

(a) firstly, upon the sons and daughters (including the children of any predeceased son or daughter) and the husband;

(b) secondly, upon the heirs of the husband;

(c) thirdly, upon the mother and father;

(d) fourthly, upon the heirs of the father; and

(e) lastly, upon the heirs of the mother.

(ii) Notwithstanding anything contained in Item (i) –

(a) any property inherited by a female Hindu from her father or mother shall devolve, in the absence of any son or daughter of the deceased (including the children of any predeceased son or daughter) not upon the other heirs referred to in Item (i), but upon the heirs of the father ; and

- (b) any property inherited by a female Hindu from her husband or from her father-in-law shall devolve, in the absence of any son or daughter of the deceased (including the children of any predeceased son or daughter) not upon the other heirs referred to in Item (i) but upon the heirs of the husband.
- C. In the case of Hindu Female governed by Marumakathayam or Aliya Santhana Law, the order of succession will be as follows:-
- (i) firstly, upon the sons and daughters (including the children or any predeceased son or daughter) and the mother.
 - (i) secondly, upon the father and the husband;
 - (ii) thirdly, upon the heirs of the mother.
 - (iii) fourthly upon the heirs of the father ; and
 - (iv) lastly, upon the heirs of the husband.

2. Legal heirs of person governed by the Indian Succession Act, 1925 (Christians)

- (i) Firstly upon widow/widower and children including children of predeceased son or daughter (lineal descendants). Where the deceased is survived by lineal descendants, widow/widower will get 1/3rd of the assets and the balance will be shared by lineal descendants equally.

NOTE: In the case of children of predeceased son or daughter the share which the predeceased son or daughter would have inherited will be divided among themselves equally.

- (ii) If the deceased is not survived by lineal descendants, then widow/widower will inherit half of the assets and the balance shall go to the person who are kindred to the deceased in the following order:
 - (a) Father;
 - (b) Mother, Brother, Sister including children of predeceased brother or sister.

NOTE:

1. Father excludes mother, brothers and sisters
2. The rule applicable for inheritance in the case of children of predeceased son or daughter is the same as in the case of children of predeceased brother or sister.

3. Legal heirs of Mohammedans:

After the death of the account holder/depositor (whether male or female) son/s become sharer/s alongwith the following. But his/their share will vary depending upon the number of sons/daughters living.

- | | | | |
|--|---|-----|--|
| 1. Father | - | 1/6 | |
| 2. Father's father
(In the absence of father) | - | 1/6 | |
| 3. Mother | - | 1/6 | When there are two or more brothers or sisters or even one brother and one sister of any kind. |
| | - | 1/3 | When there is no child or child of a son and not more than one brother or sister, if any. |
| 4. Mother's mother
(In the absence of mother) | - | 1/6 | |
| 5. Widow/Widows | - | 1/4 | When there is no child or child of a son. |
| | - | 1/8 | When there is a child or child of a son. |
| 6. Husband | - | 1/2 | When there is no child or child of a son. |
| | - | 1/4 | When there is a child or child of a son. |
| 7. Daughter | - | 1/2 | (In the absence of a son) |
| 8. Daughters | - | 2/3 | (In the absence of son) |

When there is/are son(s) the daughters become residuary. Sons are always entitled to double the amount that the daughters are entitled to get.

Brothers and sisters of the deceased will inherit their shares, only in the absence of father and children.

Example:

In the case of a Mohammedan dying leaving behind only a son and a daughter their shares will be as follows:-

- (a) Son - 2/3
- (b) Daughter - 1/3

NOTE:

If the Mohammedan (male or female) depositor dying intestate leaving behind for example the following heirs:

- I. (1) Widow (2) Son (3) Daughter

Their shares are determined as below:-

Widow – 1/8 Son - 2/3 of 7/8 Daughter 1/3 of 7/8

Widow - 3/24

Son - 14/24

Daughter 7/24.

II. If the deceased is survived by father, mother, husband, 2 sons and a daughter, their shares will be as follows:-

$$\begin{array}{l} \text{Father} - 1/6 \quad \text{Mother} - 1/6 \quad \text{Husband} - 1/4 \\ 1/6 + 1/6 + 1/4 = \frac{2+2+3}{12} = 7/12 \end{array}$$

$$\begin{array}{l} 2 \text{ sons get } 4/5 \text{ of } 7/12 = 28/60 = 14/30 \\ \text{Daughter get } 1/5 \text{ of } 7/12 = 7/60 = 1/12 \end{array}$$

The share will be as follows:

$$\begin{array}{l} \text{Father} \quad - \quad 2/12 \quad = \quad 1/6 \\ \text{Mother} \quad - \quad 2/12 \quad = \quad 1/6 \\ \text{Husband} \quad - \quad 3/12 \quad = \quad 1/4 \\ 2 \text{ Sons} \quad - \quad 4/12 \quad = \quad 1/3 \\ \text{Daughter} \quad - \quad 1/12 \quad = \quad 1/12 \end{array}$$

III. If the deceased is survived by husband, mother, 2 daughters and one son the following will be the shares:-

$$\begin{array}{l} \text{Husband} - 1/4 \quad \text{Mother} - 1/6 \\ 1/4 + 1/6 = 3+2/12 = 5/12 \end{array}$$

$$\begin{array}{l} \text{Son} - 2/4 \text{ of } 5/12 = 10/48 = 5/24 \\ \text{Daughters} - 2/4 \text{ of } 5/12 = 10/48 = 5/24 \end{array}$$

The shares will be :

Husband - 6/24 ; Mother - 4/24 ; Son – 5/24 ; 2 daughters - 5/24.

PART – II

FORMS

FORM DA 1

Nomination under Section 45 'ZA' of the Banking Regulation Act, 1949 and Rule 2(1) of the Banking Companies (Nomination) Rules 1985 in respect of bank deposits.

I/We (Names and addresses)
 nominate the following
 person to whom in the event of my our/minor's death the amount of the deposit, particulars where of are given
 below, may be returned by The South Indian Bank Ltd.Br.

Details of Deposit			Nominee				
Nature of deposit	Dist.No	Addl. details, if any	Name	Address	Relationship with depositor if any	Age	If nominee is a minor, date of birth and age.

2. + As the nominee is a minor on this date. I/We appoint Shri/Smt/Kum
(name, address and age)
 to receive the amount of the
 deposit on behalf of the nominee in the event of my / our / minor's death during the minority of the nominee.

Place :

* Signature(s) / Thumb impression(s) of depositor(s)

Date :

Name(s), signature(s) and address(es) of
 witness(es) @

Note:

+ Strike out if the nominee if the nominee is not a minor.

Where deposit is made in the name of a minor, the nomination should be signed by a person lawfully entitled to act on behalf of the minor.

@If the party is affixing thumb impression, it should be attested by two witnesses and Manager/Asst. Manager.

NOMINATION CAN BE REGISTERED ONLY IN THE NAME OF ONE PERSON.

FORM DA 2

Cancellation of nomination under Section 45 ZA of the Banking Regulation Act 1949 and Rule 2(5) of the Banking Companies (Nomination) Rules, 1985 in respect of the Bank Deposits.

I/We (Name(s) and Address(es))
..... hereby cancel the nomination made by me / us in favour of ...
..... (Name and Address).
.....
..... in respect of
.....
.....(Give details of deposit)

Place : * Signature(s) / Thumb impression(s) of
Date : depositor(s)

Name(s), signature(s) and
address(es) of witness(es) @

*Where the deposit is in the name of a minor, the cancellation of the nomination should be signed by a person lawfully entitled to act on behalf of the minor.

@Thumb impression(s) shall be attested by two witnesses.

FORM DA 3

Variation of nomination under Section 45 ZA of the Banking Regulation Act 1949 and Rule 2(6) of the Banking Companies (Nomination) Rules, 1985 in respect of the Bank Deposits.

I/We (Name(s) and Address(es)
 cancel the nomination made by me / us in favour of (Name and Address).....

 .. and hereby nominate the following person to whom in the event of my / our / minor's death, the amount of the deposit mentioned above may be returned by The South Indian Bank Ltd. , Branch.....

Details of Deposit			Nominee				
Nature of deposit	Dist.No	Addl. details, if any	Name	Address	Relationship with depositor if any	Age	If nominee is a minor, date of birth and age.

** As the nominee is a minor on this date. I/We appoint Shri/Smt/Kum
(name, address and age)
 to receive the amount of the deposit on behalf of the nominee in the event of my / our / minor's death during the minority of the nominee

Place :

Date : _____ * Signature(s) / Thumb impression(s) of depositor(s)
 Name(s), signature(s) and address(es) of _____
 witness(es) @ _____

*Where the deposit is in the name of a minor, the variation of the nomination should be signed by a person lawfully entitled to act on behalf of the minor.

** Strike out if nominee is not a minor.

@ Thumb impression(s) shall be attested by two witnesses.

\$ Strike out the relevant portion if variation is not needed.

FORM SC I

Nomination under Section 45ZC of the Banking Regulation Act, 1949 and Rule 3(1) of the Banking Companies (Nomination) Rules, 1985 in respect of articles left in safe custody with banking company

I,.....(name and address)
nominate the following person to whom, in the event of my / minor's death the articles left in safe custody, particulars whereof are given below, may be returned by The South Indian Bank Ltd. Br.

Articles			Nominee				
Nature of Article	Distinguishing Mark or No	Additional details ,if any	Name	Address	Relationship with depositor if any	Age	If nominee is a minor, date of birth.

** 2. As the nominee is a minor on this date, I appoint Shri / Smt / Kum
 (name, address and age)
to receive the said articles on behalf of the nominee, in the event, of my/minor's death during the minority of the nominee.

Place :

Date :

*Signature / Thump impression of depositor

Name (s), Signature(s) and address(es) of witness(es) @

*Where articles are left in safe custody in the name of a minor, the nomination should be signed by a person lawfully entitled to act on behalf of the minor.

** Strike out if nominee is not a minor.

@ Thump impression shall be attested by two witnesses.

FORM SC 2

Cancellation of Nomination under Section 45 ZC of the Banking Regulation Act, 1949 and Rule 3(4) of the Banking Companies (Nomination) Rules, 1985 in respect of articles left in safe custody with banking company

I,
.....
..... (name and address)
hereby cancel the nomination made by me in favour of (name and address)
.....
..... in respect of (give details of articles)
.....
..... left by me in safe custody with The South Indian Bank
Ltd. Br. (name and address of branch office / in
which articles are left in safe custody).

Place:

Date :

*Signature / Thumb impression of
depositor

Name/s ,Signature/s and address/es of
witness/es @

* Where articles are left in safe custody in the name of a minor, the cancellation of nomination should be signed by a person lawfully entitled to act on behalf of the minor.

@ Thumb impression shall be attested by two witnesses.

FORM SC 3

Variation of Nomination under Section 45 ZC of the Banking Regulation Act 1949 and Rule 3(5) of the Banking Companies (Nomination) Rules, 1985 in respect of articles left in safe custody with Banking company.

I, (name and address)

 cancel the nomination made by me in favour of (name and address)

 and hereby nominate the following person to whom in the event of my / minor's death, the articles left in safe custody, particulars where of are given below may be returned by The South Indian Bank Ltd ,Br.

Articles			Nominee				
Nature of Article	Distinguishing Mark orNo	Additional details ,if any	Name	Address	Relationship with depositor if any	Age	If nominee is a minor, date of birth.

** 2. As the nominee is a minor on this date, I appoint Shri / Smt / Kum (name, address and age)
 to receive the said articles on behalf of the nominee, in the event of my / minor's death during the minority of the nominee.

Place :

*Signature / Thumb impression of depositor.

Date :

Name (s), Signature(s) and address(es) of witness (es). @

*Where articles are left in safe custody in the name of a minor, the variation of nomination should be signed by a person lawfully entitled to act on behalf of the minor.

** Strike out if nominee is not a minor.

@ Thump impression shall be attested by two witnesses.

FORM SL 1

Nomination under Section 45 ZE of the Banking Regulation Act and Rule 4(1) of the Banking Companies (Nomination) Rules, 1985, by sole hirer in respect of safety locker.

I, (name and address)

 nominate the following person to whom in the event of my/minor's death, The South Indian Bank Limited, Br. may give access to the locker and liberty to remove the contents of the locker, particulars whereof are given below:

Locker			Nominee			
Nature of	Distiguishing mark or No.	Additional details, if any	Name	Address	Relationship with hirer,if any	Age

Place :

Date:

Name /s,signature/s and address/es of witness/es @

*Signature / Thump impression of hirer

* Where the locker is hired solely in the name of a minor, the nomination should be signed by a person lawfully entitled to act on behalf of the minor.

@ Thump impression shall be attested by two witnesses.

Form SL 1A

Nomination under sections 45ZE of the Banking Regulation Act, 1949 and Rule 4(2) of the Banking Companies (Nomination) Rules, 1985 by joint hirer in respect of safety locker

 We, _____ [names and addresses]

 nominate the following person(s) to whom in the event of the death of one or more of us _____ [name & address

 of branch/office in which the locker is situated]

may give access to locker and liberty to remove contents of the locker, particulars whereof are given below, jointly with survivors of us

Locker			Nominee[s]			
Nature of	Distinguishing mark or number	additional details, if any	Name	Address	Relationship with hirers, if any	Age

Place:

Date :
 of hirers

Signature/Thumb impression

Name[s], signature[s] and address[es] of witness[es] @

 @thumb impression[s] shall be attested by two witnesses.

FORM SL 2

Cancellation of nomination under Section 45 ZE and 52 of the Banking Regulation Act,1949 and Rule 4(5) of the Banking Companies (Nomination) Rules, 1985 in respect of Safety Locker.

I/ We (name(s) and address(es)

 hereby cancel the
 nomination(s) made by me/us in favour of (name(s) and address(es)

 in
 respect of the safety locker, the particulars whereof are given below.

Locker			Nominee/s			
Nature of	Distinguishing mark or No	Additional details , if any	Name	Address	Relationship with hirer/s if any	Age

Place :

Date :

* Signature(s) / Thumb Impression(s) of hirer(s).

Witness/es: @

Name/s:

address/es :

Signature:

Note:

* Where the locker is hired solely in the name of a minor, the cancellation of nomination should be signed by a person lawfully entitled to act on behalf of the minor.

@ Thumb impression should be attested by two witnesses.

FORM SL 3

Variation of nomination under Sections 45 ZE and 52 of the Banking Regulation Act, 1949 and Rule 4(5) of the Banking Companies (Nomination) Rules, 1985 by sole hirer in respect of safety locker

I, (name and address)

.....

..... cancel the nomination made by me in favour of (name and address).

.....

.....and hereby nominate the following person to whom in the event of my/minor's death, The South Indian Bank Limited Br.

..... may give access to the locker and liberty to remove the contents of the locker, particulars whereof are given below:

Locker						
Nature of	Distinguishing mark or No	Additional details, if any	Name	Address	Relationship with hirer/s if any	Age

Place :

Date :

Name(s), signature(s) and address(es) of witness(es) @

* Signature(s) / Thumb impression(s) of hirer(s)

*Where the locker is hired solely in the name of a minor, the nomination should be signed by a person lawfully entitled to act on behalf of the minor.

@ Thump impression shall be attested by two witnesses.

FORM SL 3A

Variation of nomination under sections 45ZE and 52 and Rule 4(7) of the Banking Companies (Nomination) Rules, 1985 of the Banking Regulation Act, 1949 by joint hirers in respect of safety locker

We, _____ [names and addresses]

cancel the nomination(s) made by us in favour of

[name(s) and address(es)]

and hereby nominate the following person[s] to whom in the event of the death of one or more of us _____

[branch/office in which the locker is situated]

may give access to the locker and liberty to remove the contents of the locker, particulars whereof are given below, jointly with the survivor or survivors of us.

Locker			Nominess(s)			
Nature of	Distinguishing mark or number	additional details, if any	Name	Address	Relationship with hirers, if any	Age

Place:

Date :
hirers

Signature/Thumb impression of

Name[s], signature[s] and

address[es] of witness[es] @

@thumb impression[s] shall be attested by two witnesses.

Application for Deceased claim

(To be used for cases other than Nomination / joint account with survivor clause)

From

To

The Branch Manager
The South Indian Bank Ltd.,
_____ Branch

Dear Sir,

Re: **Deceased Account**
Late Shri/Smt.....
Account No(s).....

I/We advise the demise of Shri/Smt. _____ on _____ . He/She holds the above account(s) at your branch. The account(s) is/are in the name of: _____.

I/We lodge my/our claim for the balances with accrued interest lying to the credit of the above named deceased who died intestate. I / we am / are the legal heirs of the above named deceased and lodge my/our claim for payment as per the bank's rules and discretion. The relevant information about the deceased and the legal heirs are as under.

1. Names in full of the parents of the deceased:

Father: _____

Mother: _____

2. Religion of the deceased: _____

3. Details of living (i) Husband (ii) Wife (iii) Children (iv) Father (v) Mother (vi) Brothers (vii) Sisters (viii) Grand Children. If Hindu Joint Family, the name and address of the Karta and Co-parceners with their respective ages.

Contd...2

: 2 :

	Full Name/Address	Occupation	Relationship with Deceased	Age
(i)	_____	_____	_____	_____
(ii)	_____	_____	_____	_____
(iii)	_____	_____	_____	_____
(iv)	_____	_____	_____	_____
(v)	_____	_____	_____	_____
(vi)	_____	_____	_____	_____

4. Name or Names of the Guardian/s of the minor Children of the Depositor : _____
- (a) Whether Natural Guardian : _____
- (b) Whether Guardian appointed by a Court of Law in India. If so, attach a certified copy or duly attested copy of such Order : _____
- (c) In whose custody the Minor/Minors is / are? : _____

5. Claimant/s name/s and address in full : _____
- (i) _____
- (ii) _____
- (iii) _____

I/We submit the following documents. Please return the original death certificate to us after verification:

1. Death Certificate (Original + 1 photocopy) issued by: _____
2. Letter of Indemnity

We request you to pay the balance amount lying to the credit of the above named deceased toon my/our behalf.

I/We hereby solemnly affirm that the above statements are true and correct to the best of my/our knowledge and belief.

Place: _____ Yours faithfully,
Date : _____ Signature of Claimant(s)

(i) Name of Claimant Address Signature

ANNEXURE-2

TESTAMENTARY SUCCESSION DECLARATION FORM

I/we, (1) _____, S/o. _____, aged _____ years, residing at _____
(2) _____, S/o. _____, aged _____ years, residing at _____
(3) _____, S/o. _____, aged _____ years, residing at _____
(legal heirs of late _____) do hereby declare and state as follows:-

Sri/Smt. _____ who had executed a Will dated _____ died on _____. We hereby declare that as per the Will the said _____ has bequeathed his/her bank deposits/gold pledged with the Bank/articles kept in safe deposit lockers/safe custody in favour of Sri/Smt. _____. We further confirm that the Will dated _____ is the last Will executed by the deceased and that no other Will or Codicil or any other documents has been executed by the deceased account holder/depositor in the matter of his assets in the form of Bank Deposits/accounts/assets lying with the Bank to his/her credit.

We further declare that the above information is true and we know that we may be liable in damages to the Bank in case it turns out that the information given by us as stated above is incorrect or false or both. We are further aware that on account of the Bank relying or depending on the information furnished above, if the Bank is making any payment/release assets, we are liable to reimburse on demand all amounts so paid and also all costs, charges, expenses, claims etc, incurred by the Bank.

The liability if any arising on account of our giving this letter shall also be binding on our legal heirs, executors, administrators and assigns.

Signature

Place:

Date :

ANNEXURE-3

**Indemnity format
(from legal heirs only)**

**(To be duly stamped as per the Stamp
Act applicable to the State)**

**LETTER OF INDEMNITY WITH RESPECT TO PAYMENT OF BALANCE IN
THE DECEASED CONSTITUENT'S ACCOUNT WITHOUT PRODUCTION
OF LEGAL REPRESENTATION**

To

The Branch Manager
The South Indian Bank Ltd.,
_____ Branch.

IN CONSIDERATION of your paying or agreeing to pay me/us,

Insert here the Name(s) of Claimants

- 1) _____
- 2) _____
- 3) _____
- 4) _____

The sum of Rupees _____
standing at the credit of Savings Bank/Current/R.D. Account No. etc.
_____ with your bank in the name of Shri/Smt./Kum. _____
since deceased, without production of Letters of Administration or a
Succession Certificate to his/her estate or a Certificate from the Controller of
Estate Duly to the effect that estate duly has been paid or will be paid or none
is due I/we do hereby for myself/ourselves and my/our heirs, legal
representatives executors and administrators, jointly and severally
UNDERTAKE AND AGREE to indemnify you and your successors and assign
against all claims, demands, proceedings, losses, damages, charges and
expenses which may be raised against or incurred by you by reasons or in
consequence of your having agreed to pay/or paying me/us the said sum as
aforesaid.

SIGNED AND DELIVERED

By the above named on this _____ Day of
_____ two thousand _____

**SIGNED AND DELIVERED by
the above named**

1. _____ 2. _____ 3. _____
4. _____ 5. _____ 6. _____

(heirs /claimants of the deceased)

ANNEXURE-4.

AFFIDAVIT

We, (1) _____, Son/Wife/Daughter of _____, aged _____ years, occupation _____, and resident of _____, (2) _____, Son/Wife/Daughter of _____, aged _____ years, occupation _____, and resident of _____, (3) _____, Son/Wife/Daughter of _____, aged _____ years, occupation _____, and resident of _____, do solemnly affirm and state as follows:-

We hereby solemnly affirm and declare that Sri _____, Son/Wife/Daughter of _____ who was residing at _____ expired on _____ and we are his/her only legal heirs entitled to succeed to the estate of deceased.

We also confirm and declare that to the best of our knowledge and belief the said late _____ died intestate, i.e. without executing any Will.

DEPONENTS

Solemnly affirmed at _____ on this _____ day of _____, and the deponents signed before me.

NOTARY

ANNEXURE-5

(To be duly stamped as per the Stamp Act applicable to the State)

**INDEMNITY BOND TO BE OBTAINED FROM LEGAL HEIRS OF
DECEASED AND TWO SURETIES WHERE THE CLAIM AMOUNT/VALUE
EXCEEDS Rs.50000/-.**

Know all men by these presents that I/We (1) _____ S/o. _____, aged about _____ years, residing at _____ (2) Sri _____, S/o. _____, aged about _____ years, residing at _____ (3) Sri _____, S/o. _____, aged about _____ years, residing at _____ (hereinafter called 'legal heirs of deceased' which expression unless repugnant to the context or meaning thereof shall include his/her/their heirs, successors, representatives etc.) and (1) _____ S/o. _____, aged about _____ years, residing at _____ (2) Sri _____, S/o. _____, aged about _____ years, residing at _____ (hereinafter referred to as "Sureties" which expression unless repugnant to the context or meaning thereof shall include his/her/their heirs, successors, representatives etc.) are held and firmly bound to The South Indian Bank Ltd., their successors, assigns etc. (hereinafter called the "Bank") in the sum of Rs. _____ (Rupees _____ only) to be paid by the Bank for which payment to be well and truly made.

Whereas Sri/Smt. _____ had _____ account with total balance of Rs. _____ (Rupees _____ only) / had pledged gold worth Rs. _____ (Rupees _____ only) / had Safe Deposit Lockers/Deposited articles in Safe Custody containing articles with approximate value of Rs. _____ (Rupees _____ only) with _____ Branch of The South Indian Bank Ltd. and whereas the said Sri/Smt. _____ died on _____ leaving behind the legal heirs mentioned above, and whereas the said legal heirs had filed claim application with The South Indian Bank Ltd. for payment/for release of gold/articles.

Whereas the Bank has agreed to pay the amounts to the legal heirs without producing succession certificate/letter of administration on the condition that the Bank should be indemnified by all the legal heirs and two sureties against all loss that may be caused to it as a result of payment of the amount to the legal heirs without regular legal representation in the form of succession certificate/letter of administration.

Whereas the Bank has agreed to accept the Bond of the legal heirs and the sureties herein named as sufficient indemnity, now in consideration of the premises, the Executants herein have entered into this Bond.

: 2 :

Now the condition of the above written Bond is that the Bank is now and shall from time to time, and at all times, hereafter be kept safe and saved harmless and indemnified by all of us jointly and severally in respect of the payment of claim to the legal heirs of the deceased Sri/Smt. _____ as aforesaid and against all actions, losses, suits, charges, and expenses and demands whatsoever arising out of and in respect of the said payment.

IN WITNESS whereof we _____

_____ have hereunto set our respective hands this _____ day of _____ 20

Place :

Date :

Signatures of the Executants.

Witnesses:

1. Signature :
Name :
Address :

2. Signature :
Name :
Address :

RECEIPT

Received with thanks from The South Indian Bank Ltd. _____
branch, a sum of Rs. _____ (Rupees
_____ only) by Banker's Cheque
No. _____ dated _____ in favour of
_____ in full and
final settlement of my/our claim as successor on the balance in _____
Account(s) No(s). _____ standing in the name of the deceased
Shri/Smt/Kum. _____. I/We do not have any
other claim from the Bank henceforth.

Place:

Date:



(Signature of all the legal heirs @
Over a revenue stamp)

LETTER OF AUTHORITY

Date: _____

From:

1.

2.

3.

To

The Manager,
The South Indian Bank Ltd.,
_____ Branch.

Dear Sir,

Sub: Claim in the matter of Assets of late Sri/Smt. _____

I/We, the undersigned, who is/are legal heir(s) of the late _____
do hereby authorize Sri/Smt. _____
Son/Daughter of _____ residing at
_____ who is/are also one of the legal heirs of the said
deceased, to receive the sum of Rs. _____ (Rupees _____
_____ only), being the amount payable to
me/us in my/our capacity as legal heir/s of late _____ as
detailed below:-

Sl. No.	Name and Account Number of the Deposit/SDC/SCA/Gold loan	Total Amount of Deposit/ Value of Articles etc.	Nature of Security.
---------	--	---	---------------------

1.

2.

3.

4.

Contd...2

: 2 :

The payment so made by the Bank shall be fully and completely binding on me/us and shall discharge the Bank from any claim whatsoever from me/us and my/our legal heirs, successors-in-title, assigns, administrators, executors or any other person claiming through me/us or in trust for me/us.

Yours faithfully,

- 1.
- 2.
- 3.
- 4.

The executant(s) signed before me.

Signature :

Name and Address of Attesting authority.

ANNEXURE-8

DECLARATION in case funds are settled in favour of a Minor

I,----- father/mother and natural guardian of -----
hereby certify that the proceeds of your Banker's Cheque No.----- dated----
----- favoring ----- issued by you in settlement of the balance in account
number ----- of Late-----will be utilized for the benefit of
the minor only.

Signature _____

Name : _____

Father/Mother & Natural Guardian

ANNEXURE-9

**Form of Inventory of Contents of
Safe Deposit Locker Hired from The South Indian Bank Ltd.
(To be used where there is NO nomination or survivorship clause)**

The following inventory of contents of Safe Deposit Locker No. _____
located in the Safe Deposit Vault of The South Indian Bank Ltd.,
_____ Branch at _____

* hired by Shri/Smt. _____ (deceased) in his/her sole
name

* hired by Shri/Smt. (i) _____ (deceased) jointly with
(ii) _____

(iii) _____

was taken on this _____ day of _____ 20_____.

Sr. No.	Description of Articles in Safe Deposit Locker	Other Identifying Particulars, if any

For the purpose of inventory, access to the locker was given to the legal heir(s)/a
person mandated by the legal heirs and the surviving hirers

- who produced the key to the locker.
- by breaking open the locker under his/her/their instructions.
(delete whichever is not applicable)

The above inventory was taken in the presence of:
Legal heirs to deceased joint hirer(s)/person mandated by legal heirs

1. Shri/Smt. _____

Address _____ (Signature)

Shri/Smt. _____

Address _____ (Signature)

and

Shri/Smt. _____
Survivors of joint hirers (Signature)

Address _____

Contd...2

Shri/Smt. _____ : 2 : _____

Survivors of joint hirer(s) (Signature)

Address _____

2. Witness(es) with name, address and signature:

Shri/Smt. _____ (Signature)

Address: _____

Shri/Smt. _____ (Signature)

Address : _____

ACKNOWLEDGEMENT

* I, Shri/Smt. _____ legal heir/mandate holder

* We, Shri Smt. _____

_____ legal heirs and

Shri/Smt. _____

_____ surviving hirers

hereby acknowledge the receipt of the contents of the safety locker comprised in and set out in the above inventory together with a copy of the said inventory.

Shri/Smt. _____
(Legal heir/Mandate Holder)

Shri/Smt. _____ Signature _____

Shri/Smt. _____ Signature _____

Shri/Smt. _____ Signature _____

Date : _____ Place : _____.

(* Delete whichever is not applicable)

FORMAT OF LETTER TO THE NOMINEE

THE SOUTH INDIAN BANK LTD.
BR. _____

Ref.No: _____

Date: _____

To

Srr/Smt. _____

Dear Sir,

SUB: _____ DEPOSIT A/C.No. _____ WITH US.

We are sorry to learn that Sri/Smt. _____ expired on _____ . We find that you have been nominated by the said deceased as nominee to his/her aforesaid account.

With a view to settle the claim, we request you to call on us to enable us to guide you regarding the formalities to be complied with for this purpose.

Assuring you of our best services always,

Yours faithfully,

BRANCH MANAGER

APPLICATION FOR DECEASED CLAIM

(To be used when account has nomination or is a joint account with survivor clause)

From

To

The Branch Manager,
The South Indian Bank Ltd.
_____ Branch

Dear Sir,

Re: **Deceased Account**
Late Shri/Smt.....
Account No(s).....

I/We advise the demise of Shri/Smt. _____ on _____.
He/She holds the above account(s) at your branch.
The account is in the name(s) of: _____

A. In case of Nomination

I,.....son/daughter of
Shri.....residing at
..... am

- (ii) the registered nominee in the above account(s).
- (iii) the person authorized to receive payment on behalf of Master / Miss who is the nominee in the above account(s) and is a minor as on the date of this claim.

Please settle the balance in the account in the name of the nominee. I receive the payment as trustee of the legal heirs of the deceased.

B. In the case of joint account

I/We Request you to delete the name of deceased person and continue the account in my /our name(s) with same mode of operations.

I/We submit photocopy of the following document(s) together with originals. Please return the original to us after verification.

Death Certificate issued by _____
Identity proof (required in nomination cases) _____

Place:

Yours faithfully,

Date:

(Claimant(s))

RECEIPT

(TO BE OBTAINED FROM THE NOMINEE)

I, Sri/Smt. _____, S/o. / D/o. _____ aged _____ years, the nominee/guardian of the minor nominee _____ hereby acknowledge receipt of a sum of Rs. _____ (Rupees _____ only) from The South Indian Bank Ltd., _____ Branch, being the amount payable in the accounts mentioned hereunder of the late _____ as his/her nominee in full and final settlement of the claims * by substitution of my name to the deposit account.

Deposit A/c.No. / Assets.	Amount / Value in Rs.
---------------------------	-----------------------

I hereby confirm that I have no further claim against the Bank in respect of accounts/assets of the said deceased as nominee and the Bank is fully discharged from all liability and obligation to me or to any person claiming for or through me including the legal heirs of the deceased depositor(s).

Date:

Revenue Stamp

WITNESSES: (If nominee affixes
Thump impression)

(Signature with name and
address of the nominee /
Guardian of the minor nominee)

1.

2.

* Strike out if not applicable.

ANNEXURE-13

**Form of Inventory of Contents of
Safe Deposit Locker Hired from The South Indian Bank Ltd.
{Section 45ZE (4) of the Banking Regulation Act, 1949}
(To be used where there is nomination or survivorship clause)**

The following inventory of contents of Safe Deposit Locker No. _____
located in the Safe Deposit Vault of The South Indian Bank Ltd.,
_____ Branch at _____

* hired by Shri/Smt. _____ (deceased) in his/her sole
name

* hired by Shri/Smt. (i) _____ (deceased) jointly with
(ii) _____

(iii) _____

was taken on this _____ day of _____ 20_____.

Sr. No.	Description of Articles in Safe Deposit Locker	Other Identifying Particulars, if any

For the purpose of inventory, access to the locker was given to the Nominee/ and the
surviving hirers

- who produced the key to the locker.
- by breaking open the locker under his/her/their instructions.
(delete whichever is not applicable)

The above inventory was taken in the presence of:

1. Shri/Smt. _____ (Nominee) _____

Address _____ (Signature)

Shri/Smt. _____ (Nominee) _____

Address _____ (Signature)

and

Shri/Smt. _____
Survivors of joint hirers _____ (Signature)

Address _____

Contd...2

Shri/Smt. _____ : 2 : _____
Survivors of joint hirer(s) (Signature)

Address _____

2. Witness(es) with name, address and signature:

Shri/Smt. _____ (Signature)

Address: _____

Shri/Smt. _____ (Signature)

Address : _____

ACKNOWLEDGEMENT

* I, Shri/Smt. _____ (Nominee)

* We, Shri Smt. _____ (Nominee),

Shri/Smt. _____ and Shri/Smt. _____
_____ the survivors of the joint hirers, hereby acknowledge
the receipt of the contents of the Safe Deposit Locker comprised in and set out in the
above inventory together with a copy of the said inventory.

Shri/Smt. _____ (Nominee) Shri/Smt. _____
(Survivor)

Signature _____ Signature _____

Place _____ Date _____

(Survivor) Shri/Smt. _____

Signature _____

Date: _____

Place : _____

NOTE:

It is made clear that access to locker is given to survivor(s)/nominee(s) only as a trustee of the legal heirs of deceased locker hirer on the condition that such access if given to survivor(s)/nominee(s) shall not affect the right or claim which any person may have against the survivor(s)/nominee(s) to whom the access is given.

ANNEXURE-14

**Form of Inventory of articles left in
Safe Custody with The South Indian Bank Ltd.
{Section 45ZC (3) of the Banking Regulation Act, 1949}
(To be used where there is nomination or survivorship clause)**

The following inventory of articles left in Safe Custody with _____
Branch of The South Indian Bank Ltd., by _____
(deceased) under an agreement/receipt dated _____ was taken
on this _____ day of _____ 20____.

Sr. No.	Description of Articles in Safe Custody	Other Identifying Particulars, if any

The above inventory was taken in the presence of:

1. Shri/Smt. _____ (Nominee) _____

Shri/Smt. _____

(Appointed on behalf of minor nominee)

Address _____

Address _____

Signature _____

Signature _____

I, Shri/Smt. _____ (Nominee/ appointed on behalf of minor Nominee) hereby acknowledge receipt of the articles comprised and set out in the above inventory together with a copy of the said inventory.

Shri/Smt. _____ (Nominee)

Signature _____

Date:

Place :

Contd...2

: 2 :

Shri/Smt. _____
(Appointed on behalf of minor Nominee)

Signature _____

Date :

Place:

Note:

It is made clear that access to safe custody articles is given to survivor(s)/nominee(s) only as a trustee of the legal heirs of deceased depositor of safe custody articles on the condition that such access if given to survivor(s)/nominee(s) shall not affect the right or claim which any person may have against the survivor(s)/nominee(s) to whom the access is given.

ACKNOWLEDGEMENT

* I, Shri/Smt. _____ (Nominee)

hereby acknowledge the receipt of the articles comprised in and set out in the above inventory together with a copy of the said inventory.

Shri/Smt. _____ (Nominee)

Signature _____

Place _____ Date _____

ANNEXURE-15

**Form of Inventory of Contents of
Safe Custody with The South Indian Bank Ltd.
(To be used where there is NO nomination or survivorship clause)**

The following inventory of articles left in Safe Custody with _____
Branch of The South Indian Bank Ltd., by Shri/Smt. _____
(deceased) under an agreement/receipt dated _____
was taken on this _____ day of _____ 20____.

Sr. No.	Description of Articles in Safe Custody	Other Identifying Particulars, if any

The above inventory was taken in the presence of:
Legal heirs or a person mandated by legal heirs

1. Shri/Smt. _____
Address _____ (Signature)

2. Shri/Smt. _____
Address _____ (Signature)

2. Witness(es) with name, address and signature:

Shri/Smt. _____
Address: _____ (Signature)

Shri/Smt. _____
Address : _____ (Signature)

Address : _____

Contd...2

: 2 :

ACKNOWLEDGEMENT

* I, Shri/Smt. _____ legal heir/mandate holder

* We, Shri Smt. _____

_____ legal heirs and

Shri/Smt. _____

_____ surviving hirers

hereby acknowledge the receipt of the articles comprised and set out in the above inventory together with a copy of the said inventory.

Shri/Smt. _____
(Legal heir/Mandate Holder)

Shri/Smt. _____ Signature _____

Shri/Smt. _____ Signature _____

Shri/Smt. _____ Signature _____

Date : _____ Place : _____.

(* Delete whichever is not applicable)