



(Regd.& HO: SIB House, Thrissur)

**De-Duplication of Customer ID (Allotment of Unique Customer Code)**

Reserve Bank of India has directed banks to allot Unique Customer Identification Code (UCIC) for each & every customer and to complete it in a time bound manner. It is therefore mandatory to unify the multiple Customer Ids of the customers that exist in the Bank.

In this connection The South Indian Bank has initiated a drive to unify the multiple customer IDs of the customers across all its branches. We request our valued clients to extend needful support in adhering to RBI guidelines within the given timeframe.\*

**Unique Customer Identification Code (UCIC) Mandate Form**

To, \_\_\_\_\_ Date / /20

The Branch Head,  
The South Indian Bank Ltd;  
Br.-----

Dear Sir,

I have the under noted Accounts/ Customer Ids with various branches in the bank.

Account Number	Customer ID	A/c Type(SB/CA/TD/CC/OD/TL etc)	Branch Name

The Internet Banking facility is attached to my Account/Customer ID .....

I understand that

- i. where i-banking enabled customer Ids are unified with customer Id without i- banking facility, customers should apply for fresh i-banking facility at the branch level.
- ii. where customer Ids not facilitated for i-banking are linked with i-banking enabled customer Id, all the linked accounts will be i-banking enabled.

I further request you to retain the Customer ID attached to Account No.....and link all my other accounts with it.

Yours faithfully,

Signature

Name:

Tel/Mobile No.:

Address:

Verified & Forwarded to UCIC cell  
Signature of Principal officer:

**For Office Use:**

UCIC Customer ID														
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Account Number																				
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**Entered by:**

**Verified by:**

\* Customers are hereby informed that in case the branch does not receive the mandate to unify the customer Ids within the prescribed timeframe, we would be forced to unify the same for complying with the RBI guidelines in this regard.